



**Name:** Samah Samir

**Gender/ DOB:** FEMAIL/ 1998

**Nationality:** IRAQ

**Contact:** + 971 50 513 4803.

**Email:** [SAMAH.SAMIR0627@Gmail.COM](mailto:SAMAH.SAMIR0627@Gmail.COM)

**Location:** Dubai | UAE

## PROFILE

A self-motivated, enthusiastic, caring licensed pharmacist with a good experience who is passionate about improving the quality of life for people. ability to effectively communicate with patients and colleagues in an organized, effective manner and remain calm under stressful unexpected circumstances. As a pharmacist, I look forward to improving operational efficiency and maintaining accurate inventory with my exceptional organization and multitasking skills.

## EXPERIENCE

### 1. Aster Pharmacy ( clinic attached pharmacy) 10/22 – Present

- **Managed daily pharmacy operations, including inventory management, stock ordering, and quality assurance.**
- **Operate within a clinic-attached pharmacy, ensuring seamless patient care**
- **Provided patient-centered medication management and counseling for a diverse patient population.**
- **Collaborated with physicians, nurses, and other healthcare providers to optimize patient care.**
- **Worked closely with doctors from various specialties (orthopedics, pediatrics, gastroenterology, dermatologists, and gynecology)**
- **Collaborated with physicians to optimize medication regimens and ensure safe, effective patient care.**
- **Regularly engaged with physicians to resolve insurance approval issues, especially for chronic and high-value medications.**
- **Handle insurance approvals and rejections efficiently**
- **Implemented new workflows and protocols to enhance pharmacy efficiency and customer service.**
- **Participated in staff training and monitoring on operations, regulatory protocols and wellness products knowledge.**
- **Provided drug information and counseling to patients on proper medication use, potential side effects, and drug interactions.**
- **Monitored patient medication profiles and recommended appropriate therapeutic treatments.**
- **Manage controlled and NPCM inventory with strict regulatory compliance**
- **Maintained controlled drug stock, cross-checked prescription, update registers, and conduct physical stock audits.**

- **Maintain accurate stock control, documentation, and audit readiness**
- **Maintained strict regulatory standers, completing DHA 3-months self-checklists and ensuring documentation for audits.**

## **2. Life Pharmacy**      04/21 – 12/21

- **Participate in the day-to-day management of the pharmacy and supervise the non- professional staff.**
- **Assist in the operations and supply of pharmaceutical products.**
- **Counsel and advice patients appropriately under supervision.**
- **arrange medication for patients which are not available in the pharmacy.**
- **Work within legal, ethical and governance framework keeping abreast of current changes.**
- **Participate in the training program as per authorities and MOH requirements.**
- **Maintains pharmacological knowledge by attending educational workshops, reviewing professional publications, establishing personal networks, participating in professional societies.**

## **3. Trainee Pharmacist**      2020 - 2021

- **Ensure all prescriptions are accurately endorsed.**
- **Attend study days to complete pre & post PIC study assignments.**
- **Develop management, leadership and communication skills to prepare for future role as qualified pharmacist.**

## **CERTIFICATES AND LICENSES**

- **Dubai health Athourity:**  
Registered Pharmacist (DHA)
- **Al Zyatona University of Jordan**  
BSC of Pharmacy

## **SKILLS**

- **Patient service, education, and counseling.**
- **Medication dispensing and verification.**
- **Coordinating inventory.**
- **Extensive knowledge of medical terminology.**
- **Awareness of proper pharmaceutical storage procedures.**

- **Excellent knowledge in healthcare products, Microsoft Office and computer skills.**
- **Communication & interpersonal Leadership Skills**
- **Shift in-charge pharmacist.**
- **Keen Attention to details and ability to multitask.**
- **Organizational skills and Collaborative team player.**
- **Excellent problem – solving and critical thinking abilities.**

### **Languages**

- Arabic (native)
- English (fluent)