

Roohi Kazi

Senior Store Manager

Contact

+971 50 203 0476

roohi20@gmail.com

Dubai, UAE

Education

Bachelor of Pharmacy (B.Pharm)

Ajman university of science & technology,
UAE | 2015

Skills

- Retail & Pharmacy Operations Management
- Team Leadership & Training (100+ staff trained)
- Inventory & Supply Chain Control
- Customer Relationship Management
- Sales & Revenue Growth Strategies
- Conflict Resolution & Performance Coaching
- Health and Safety Compliance
- Marketing & Business Development

Language

English: Fluent
Hindi: Fluent
Urdu: Fluent
Arabic: Intermediate

About Me

Accomplished and detail-oriented Pharmacist cum Senior Store Manager with over 10 years of experience at Life Pharmacy, Dubai, overseeing daily operations, pharmaceutical compliance, and sales performance. Proven expertise in team leadership, customer service excellence, and operational efficiency. Successfully trained and mentored over 100 employees, fostering growth and ensuring adherence to UAE healthcare standards. Strong track record in inventory optimization, business growth, and staff development, delivering consistent results in fast-paced retail pharmacy environments.

Experience

Life Pharmacy Group – Dubai | UAE

Senior Store Manager cum Pharmacist | Aug 2015 – Present

- Managed pharmacy operations, staff scheduling, and daily sales performance in a high-volume retail environment.
- Supervised and trained over 100 retail employees, improving productivity, service quality, and compliance.
- Ensured MOH & DHA regulations were strictly followed in dispensing, storage, and documentation of medicines.
- Boosted customer satisfaction and repeat business through personalized service and effective product counseling.
- Streamlined inventory and procurement processes, reducing stock loss and maintaining optimum availability.
- Consistently achieved and exceeded monthly sales and profitability targets, contributing to branch success.
- Maintained a culture of teamwork, accountability, and continuous learning across the store team.
- Organized and led multiple marketing events and health awareness campaigns in Dubai Healthcare City (DHCC), promoting preventive healthcare and wellness awareness.

Kuwait Hospital – Ajman | UAE

Trainee Pharmacist Inpatient | Aug 2014 – Jul 2015

- Assisted in dispensing and compounding medications under the supervision of licensed pharmacists.
- Gained hands-on experience with pharmacy information systems, prescription auditing, and controlled drug management.

LICENCES

- DHA Licensed Pharmacist – Dubai Health Authority
- UAE Valid Driving License

ADDITIONAL INFORMATION

- Nationality : Indian
- Date of Birth : 20/08/1992
- Visa Status : Father Visa