

# SHAIMAA ELBAKLY

## Pharmacist

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Driving License: Available



## EXPERIENCE

### Pharmacist

#### Medicina Pharmacy Group

03/2022 - 09/2024 Dubai

- Dispensed POM and OTC medications in compliance with DHA regulations, ensuring accuracy and patient safety
- Provided comprehensive patient counseling on dosage, side effects, contraindications, and drug interactions
- Initiated and supported business tie-ups to improve pharmacy sales and service offerings
- Managed insurance approvals and ICD-10 coding through multiple insurance portals
- Achieved 90% monthly sales targets and contributed to a 16% increase in pharmacy sales
- Conducted daily inventory reviews, stock ordering, and expiry management to minimize wastage
- Handled controlled and semi-controlled medications according to regulatory policies
- Supported telepharmacy services, home delivery coordination, and product merchandising

### Locum Pharmacist

#### Fakeeh University Hospital

01/2022 - 03/2022 Dubai

- Collected patient swabs and accurately registered samples within hospital systems
- Educate and support suspected COVID-19 patients to reduce complications
- Prioritized workload efficiently to maintain smooth hospital pharmacy operations

### Outpatient Pharmacist

#### Abu Qir General Hospital

03/2019 - 07/2021 Alexandria, Egypt

- Managed outpatient pharmacy serving over 250 patients daily
- Dispensed prescription medications and provided patient counseling
- Assessed PICU neonatal medication profiles for dosing accuracy and drug interactions
- Prepared neonatal TPN and calculated compounding doses
- Reported adverse drug reactions to MOH and pharmacovigilance committees
- Participated in Therapeutic Committee meetings to implement updated clinical policies
- Managed inventory, controlled drugs, and expiry reporting in compliance with regulations

### Pharmacist in-Charge

#### Marwa Gomaa Pharmacy

03/2017 - 01/2019 Alexandria, Egypt

- Provided medication consultations to patients and healthcare professionals
- Supervised pharmacy technicians and trainees
- Managed inventory, procurement, and expiry control
- Maintained high customer satisfaction and retention

### Pharmacy Intern

#### Tayeb Pharmacies LLC

07/2016 - 09/2016 Alexandria, Egypt

- Entered prescriptions and insurance data using pharmacy management software
- Prepared prescription labels and verified dosage accuracy, interactions, and refill instructions

## SUMMARY

Licensed Pharmacist with over 6 years of experience across retail and hospital pharmacy settings in the UAE and Egypt. Highly experienced in POM and OTC dispensing, DHA regulatory compliance, ICD-10 insurance approvals with ERX system, patient counseling, inventory and expiry management, pharmacovigilance reporting, and neonatal TPN preparation. Proven ability to manage high patient volumes, ensure medication safety, and collaborate effectively with multidisciplinary healthcare teams.

## LANGUAGES

### Arabic

Native

### English

Excellent

## SKILLS

Medication Dispensing (POM and OTC)

Patient Counseling and Education

DHA Regulations and Compliance

ICD-10 Coding and ERX Insurance Approvals

Drug-Drug and Drug-Food Interaction Analysis

Inventory and Expiry Management

Controlled and Semi-Controlled Medications

Pharmacovigilance and Adverse Drug Reaction (ADR) Reporting

TPN Preparation (Neonatal)

Hospital and Retail Pharmacy Operations

Telepharmacy and Home Delivery Services

Team Collaboration and Workflow Optimization

## EDUCATION

Postgraduate Diploma in Clinical Pharmacy

Tanta University

09/2019 - 08/2020 Egypt

Bachelor of Pharmacy

Alexandria University

09/2012 - 08/2017 Egypt