

# AMANE COLLET NJIETU

Certified Nursing Assistant (CNA) | Healthcare Assistant | Caregiver

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## PROFESSIONAL SUMMARY

Compassionate and results-driven Certified Nursing Assistant (CNA) with over 4 years of hands-on experience supporting patient care in hospital, clinic, and homecare settings across UAE and Cameroon. Proficient in vital signs monitoring, infection control, medication administration, and patient-centered care aligned with DHA and Joint Commission International (JCI) standards. Skilled in assisting with activities of daily living (ADLs), managing chronic illnesses, and providing emotional support to patients and families. Flexible with rotating shifts, on-call duties, and multi-patient care in fast-paced environments. Proven ability to enhance patient satisfaction scores by 30% through empathetic communication and timely care. Strong in multicultural care delivery, with high cultural sensitivity and strong awareness of patient dignity and privacy.

## CORE COMPETENCIES

- Patient-Centered Care
- Vital Signs Monitoring (BP, Temperature, Pulse, Respirations)
- Basic Life Support (BLS & CPR Certified)
- Medication Administration Support
- Infection Control & Safety Compliance
- Documentation & Electronic Health Records (EHR)
- Emotional Support & Patient Advocacy
- Mobility & Transfer Assistance (Safe Patient Handling)
- Dementia, Alzheimer's & Elderly Care
- PEG, NG Tubes & Suctioning Support
- Nasal & Oral Swab Collection (COVID-19 Screening)
- Team Collaboration & Communication
- Health Education & Family Support

## TECHNICAL SKILLS

- MS Office Suite (Word, Excel, Outlook)
- Hospital Information Systems (HIS)
- Patient Monitoring Equipment

## PROFESSIONAL EXPERIENCE

### Clinic Assistant

*Fakeeh University Hospital – Dubai Silicon Oasis, UAE | July 2021 – February 2022*

- Delivered daily patient care services to an average of 25 patients per shift, ensuring comfort, safety, and adherence to clinical protocols.
- Assisted physicians during procedures like Bronchoscopy and Pulmonary Function Tests (PFTs).

- Maintained 100% accurate patient documentation and medical records, reducing documentation errors by 20%.
- Monitored infection control measures, contributing to a zero infection breach record during tenure.
- Supported medication administration under physician supervision, improving medication error reporting compliance by 15%.
- Provided patient/family education on discharge plans, resulting in improved patient satisfaction surveys.
- Participated actively in clinical audits, fire safety drills, and emergency response training (CPR).

### **Laboratory Technician (Hematology Department)**

*Dschang District Hospital – Cameroon | June 2013 – January 2014*

- Conducted diagnostic hematology tests for over 500 patients, aiding timely diagnosis and treatment plans.
- Reduced lab turnaround time by 25% by streamlining sample processing workflows.
- Provided clinical interpretation and support for blood bank and hematology results.

### **Laboratory Technician**

*Santa Helena Hospital, Douala – Cameroon | February 2014 – October 2016*

- Educated patients on bloodborne disease prevention, increasing awareness rates by 40% based on post-education surveys.
- Resolved patient complaints related to laboratory services, leading to a 70% improvement in departmental efficiency.

## **EDUCATIONAL BACKGROUND**

- **Diploma in Practical Nursing (Ongoing)** | StrongPoint Educational Training Institute, Dubai
- **High School Certificate (2009)**

## **CERTIFICATIONS & TRAININGS**

- Certified Nursing Assistant (CAN) – American Medical Certification Association (AMCA)
- Diploma in Practical Nursing (Ongoing) – StrongPoint Educational Training Institute, Dubai, UAE
- Basic Life Support (BLS) – StrongPoint Educational Training Institute, Dubai
- Advanced Cardiac Life Support (ACLS)
- Nasal & Oral Swab Specimen Collection (COVID-19) – Medical Education & Research Department, Dubai
- Caregiver Diploma – UAE
- PEG, NG Tubes & Suctioning Techniques Training

## **LANGUAGES**

- English – Fluent
- French – Fluent

## **REFERENCES**

Available upon request