

AHMAD ALMUATASM ALALI

Pharmacist | MOH & DHA Licensed | Insurance & Quality Specialist

Open to Opportunities: Hospital | Medical Center | Pharmacy | Insurance & Quality — Dubai & UAE [Immediate Joiner]

phm.ahmad.alali@gmail.com | +971 50 991 4717 | Dubai, UAE | linkedin.com/in/ahmad-alali | Available to Join Immediately | Family Visa (Transferable)

MOH Licensed Pharmacist | DHA Licensed — Dubai | DOH / HAAD Transfer Eligible | BLS & ACLS — AHA Certified

PROFESSIONAL SUMMARY

Dedicated Pharmacist with **6+ years of UAE-based experience** in hospital, medical center, and retail pharmacy settings. Proven track record achieving a **15% reduction in insurance claim rejection rates** through systematic e-claim validation via Riayati and OpenJet platforms. Expert in prescription verification, controlled drug management (NPCM), and JCI-aligned medication safety practices (IPSG and MMU standards). Proficient in weight-based dosing for pediatric and adult patients, CDSS optimization, antibiotic stewardship, and ADR pharmacovigilance reporting to MOH and DHA. Experienced in unit dose dispensing, ward floor stock control, pharmacy technician supervision, and Meditech HIS operations. Holds active MOH and DHA licenses with DOH/HAAD transfer eligibility covering all seven emirates. Fluent in Arabic and English — enabling direct patient counseling across UAE's diverse population. **Available to join immediately on a transferable family visa — no sponsorship required.**

KEY ACHIEVEMENTS

15%

Reduction in claim rejection rates

100%

IPSG & MMU compliance maintained

50+

Daily Rx reviewed & verified

6 Yrs

UAE pharmacy experience

2+

Active UAE licenses MOH & DHA

PROFESSIONAL EXPERIENCE

Pharmacist — Emirates European Hospital

January 2024 - February 2026 | Sharjah, UAE

- Insurance & Claims Optimization:** Achieved 15% reduction in insurance claim rejection rates through systematic e-claim validation using Riayati and OpenJet, reducing revenue loss and accelerating billing cycles in compliance with DHA and MOH insurance regulations.
- Medication Review & Patient Safety:** Performed concurrent clinical review of 50+ daily inpatient, outpatient, and discharge medication orders ensuring therapeutic appropriateness, dosing accuracy, and full IPSG and JCI accreditation compliance.
- Dosing & CDSS:** Calculated and verified weight-based dosages for pediatric and adult patients; optimized Clinical Decision Support System (CDSS) alerts to proactively flag drug interactions and reduce adverse drug events.
- High-Alert Medication Safety:** Ensured zero high-alert medication incidents through independent double-check processes and strict adherence to MMU standards and Medication Management and Use protocols.
- Operations & Inventory:** Managed unit dose dispensing systems, ward floor stock control, and electronic medication records via Meditech HIS; maintained Crash Cart readiness through lock register management and supervised pharmacy technician team.
- Pharmacovigilance:** Conducted active ADR reporting and monitoring to MOH and DHA health authorities, contributing to institutional pharmacovigilance programs and national drug safety databases.

Pharmacist — Al Razi Medical Center

March 2022 - December 2023 | Ajman, UAE

- Chronic Disease Pharmacotherapy:** Delivered comprehensive pharmacotherapy support for Orthopedic, Neurology, and GIT patients, optimizing medication regimens for Diabetes, Hypertension, Dyslipidemia, Anticoagulation therapy, and musculoskeletal conditions.
- Prescription Verification & Safety:** Screened 30+ daily prescriptions for drug interactions, contraindications, and dosing errors; collaborated with physicians to resolve discrepancies and prevent adverse drug events before dispensing.
- Medication Reconciliation:** Led structured admission and discharge medication reconciliation programs, significantly reducing medication discrepancies and improving patient adherence and continuity of care post-discharge.

- **Multidisciplinary Collaboration:** Partnered closely with medical and nursing teams to ensure smooth medication workflow, resolve clinical queries, prevent therapy delays, and uphold patient-centered care standards.
- **Inventory & Emergency Readiness:** Maintained 100% ward medication availability through strict floor stock inspections, cycle counts, and variance investigations; ensured Crash Cart readiness at all times.

Pharmacist — Al Hikma Pharmacy

January 2020 – February 2022 | UAE

- **Clinical OTC Counseling:** Delivered evidence-based guidance on OTC medications, Multivitamins, Nutraceuticals, and Dermo-cosmetic skincare products based on individual clinical patient assessments and UAE formulary guidelines.
- **Patient Education & Adherence:** Provided structured discharge counseling covering medication use, dosing schedule, duration, drug interactions, precautions, and storage — improving patient medication adherence and health outcomes.
- **Retail Pharmacy Operations:** Managed high-volume dispensing operations while maintaining precision in prescription verification, controlled drug handling (NPCM), and full compliance with MOH retail pharmacy regulatory standards.

CORE COMPETENCIES

Clinical & Patient Care

- Medication Reconciliation — Admission & Discharge
- Antibiotic Stewardship — Guideline-Based Use
- Chronic Disease Management: Diabetes, HTN, Dyslipidemia, Anticoagulation, Orthopedics, GIT
- Pediatric & Adult Weight-Based Dosing
- CDSS Optimization & Drug Interaction Screening
- Clinical OTC & Dermo-Cosmetic Counseling

Safety & Quality

- IPSPG & MMU Standards — Full JCI Compliance
- High-Alert Medication Management
- Independent Double-Check Processes
- Crash Cart Readiness & Lock Register Management
- ADR Reporting & Pharmacovigilance — MOH / DHA
- Clinical Audit & Quality Improvement Participation

Insurance & Regulatory

- e-Claim Validation: Riayati & OpenJet Platforms
- Controlled & Semi-Controlled Drug Management — NPCM
- DHA, MOH & DOH Regulatory Compliance
- UAE Insurance Claim Rejection Prevention
- Prescription Verification & Contraindication Review
- Formulary Management & Drug Policy Compliance

Pharmacy Operations & Systems

- Unit Dose Dispensing & Ward Floor Stock Control
- Meditech HIS — Hospital Information System Operations
- Inventory Management, Cycle Counts & Variance Analysis
- Electronic Medication Records Processing
- Pharmacy Technician Supervision & Training
- Anticoagulation Therapy Monitoring & Management

LICENSES & CERTIFICATIONS

MOH Licensed Pharmacist	Ministry of Health, UAE	Active — All Emirates
DHA Licensed Pharmacist	Dubai Health Authority	Active — Dubai
DOH / HAAD Transfer Eligible	Abu Dhabi Department of Health	Transfer Ready — Abu Dhabi
BLS — Basic Life Support	American Heart Association (AHA)	Certified
ACLS — Advanced Cardiovascular Life Support	American Heart Association (AHA)	Certified

EDUCATION

Bachelor of Pharmacy (B.Pharm)

Amman Al-Ahliyya University

Jordan | Graduated: 2019

LANGUAGES

Arabic — Native Speaker

English — Full Professional Proficiency