

FADY MAHER

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- El nahda 2 , Dubai
- Date of birth 26/4/1995

ABOUT ME

A highly motivated and detail-oriented professional with excellent problem-solving skills and a strong commitment to delivering quality results. Skilled at working under pressure, managing multiple tasks, and collaborating effectively within diverse teams to achieve organizational goals. Passionate about maintaining accuracy, enhancing efficiency, and building trusted relationships with clients, colleagues, and stakeholders.

SKILLS

- Communication:** Excellent communication and interpersonal skills.
- Problem-Solving:** Ability to resolve customer complaints and issues.
- Customer Service:** Providing excellent service and support to customers.
- Technical Skills:** Proficient in using customer service software and systems.

EDUCATION

**Bachelor of Science ,
Assuit university (2019)**

LANGUAGES

Arabic : Native
English : Very good

EXPERIENCE

MEDICAL SALES REPRESENTATIVE (2022-2025)

Mash premiere : from march 2025 till October 2025 Increased sales revenue by 30 % within 6 months

Biomed : from July 2024 till February 2025 Increased sales revenue by 40 % within 6 months

splendid Pharma : from May 2023 till June 2024 built strong relationships with Doctors

life care : from February 2022 till April 2023 planned a lot of important meeting with kol doctors

Customer Service Agent (2020-2022)

(Saint Maria Hospital in Assuit)

- Handled customer inquiries promptly and professionally, providing accurate information and effective solutions.
- Ensured customer satisfaction by addressing concerns and resolving issues efficiently.
- Offered guidance and support to clients, ensuring their needs were met effectively.
- Maintained accurate records of customer interactions and updated system databases as needed.
- Monitored and managed inventory of resources required for client support.
- managed to solve many customer problems

INTERESTS

Reading
Traveling
outdoor activities