



MAAZ HAMDULAY

CERTIFIED PROFESSIONAL MEDICAL CODER AND
INSURANCE COORDINATOR - UAE HEALTHCARE SYSTEMS

CONTACT

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SKILLS

- UAE- Revenue Cycle Management
- UAE Medical Coding Resubmissions
- UAE Insurance Pre-authorization Approvals
- Denial Prevention and Management
- Inpatient and Outpatient coding & Evaluation and Management Coding
- Performance Evaluation as Team Coach
- ICD-10-CM coding
- CPT coding and HCPCS Level II coding
- Medical Coding Software - Epic , Lifetrenz and centricity

CERTIFICATIONS

Certified Professional Coder (CPC)
2021-02-24

AWARDS

Rising Star
2024-04-13
Inventurus Knowledge Solutions

PROFESSIONAL SUMMARY

- Certified Professional Medical Coder and Insurance Coordinator with nearly 6 years of experience in Indian and UAE Medical Coding and Claims Management, already relocated to the UAE and immediately available.
- Specialized in Claim Resubmissions, Rejections and Pre-authorization Approvals in compliance with DHA, HAAD , MOH and UAE payer guidelines, achieving higher approval rates and reduced denials.
- Proven expertise in error identification, correction and resubmission of claims with full adherence to ICD-10, CPT, and HCPCS coding standards for revenue integrity.
- Skilled in collaborating with providers and insurance companies to streamline revenue cycle management and ensure compliance with major UAE insurance providers' requirements.

PROFESSIONAL EXPERIENCE

Senior Specialist Medical Coder **Sep 2023 - Aug 2025** **Inventurus Knowledge Solutions**

- Trained and Mentored Team Members: Led a team of 12 medical coders as Team Coach, overseeing daily operations, ensuring coding accuracy, productivity, and compliance with regulatory guidelines.
- Developed SOPs and Coding Reference Tools: Created standardized coding reference materials and SOP documents that reduced onboarding and training time by over 30% for new hires.
- Streamlined Denial Resolution Processes: Collaborated with quality assurance teams to analyze and resolve claim denials, improving first-pass claim acceptance, and minimizing revenue leakage.

Senior Medical Coder **Nov 2022 - Sep 2023** **Integra Connect Healthcare**

- Achieved 98% Coding Accuracy Across Multi-Specialties: Maintained a 98% accuracy rate in coding E/M, Preventive Medicine, Oncology and Radiology charts.
- Reviewed Complex Charts: Coded Complex Inpatient and Outpatient charts across Evaluation & Management (E/M), Cardiology and Post-Operative follow-ups using Epic and Centricity platforms.

Senior Executive - RCMA **Aug 2022 - Nov 2022** **Aster DM Healthcare**

- Reduced Denials by 25% Through Root-Cause Resolution: Analyzed rejection trends with physicians to correct documentation gaps, resulting in a 25% drop in insurance claim denials.
- Managed end-to-end claim cycles: Pre-authorizations and denials using UAE portals such as NAS, Neuron, NextCare, DHPO and E-claim.
- Performed Resubmissions for claims and analyzed their rejection: Requested physicians for additional documents to support the service performed and queried the payer for more information regarding the denied rejection.

LANGUAGES

English

Hindi

Marathi

Medical Coder

Nov 2021 - Aug 2022

Vee Healthtek

- Achieved 99% Coding Accuracy Across Multi-Specialties: Coded inpatient and outpatient charts across Evaluation & Management (E/M) like preventive medicine services, and Medicare preventive coding.
- Achieved 100% coding productivity across multi-specialties: Coded Outpatient E/M, Radiology, Pathology, Injections, Vaccinations, and Telehealth coding.

Medical Coder

May 2021 - Nov 2021

Omega Healthcare

- Outpatient Evaluation and Management Coding.

Medical Coder Trainee

Jan 2020 - Apr 2021

Gebbs Healthcare

- Skilled in Hierarchical Condition coding (HCC) for risk Adjustment.

EDUCATION

Master's in Pharmacy

Jul 2016 - Jul 2018

Mumbai University , Mumbai

SGPA 7.2

Bachelor's in Pharmacy

Aug 2012 - Jul 2016

Mumbai University ,Mumbai

HSC

Aug 2010 - Jul 2012

Maharashtra board of Higher studies, Maharashtra