

SYED IKRAM S.A.

Certified Medical Coder (CPC) 15+years | Pharmacist

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📍 Location: United Arab Emirates | Visa Status: Visit Visa (convertible)

DOB: 24/08/1982 Age: 42



Career Objective

Certified Medical Coder (CPC) and Experienced Pharmacist with 15+ years in clinical pharmacy operations, medical coding, and billing. Proficient in ICD-10-CM, CPT, and HCPCS guidelines. Adept at auditing, team leadership, and ensuring compliance with healthcare regulations. Eager to contribute clinical and coding expertise to drive healthcare accuracy, quality, and operational efficiency.

Professional Experience

Access Healthcare Pvt. Ltd. Senior Client Specialist | Mar 2021 – May 2025

- Led a 20-member coding team, ensuring accuracy and compliance.
- Handled work allocation, performance tracking, and audit coordination.
- Delivered quality reports and trained coders on performance improvement.
- Resolved client issues, maintained SLA targets, and supported external audits.

Omega Healthcare. Senior Coder – E&M (Inpatient/Outpatient) | Oct 2019 – Mar 2021

- Inpatient and outpatient services using ICD-10-CM, CPT, HCPCS.
- Conducted audits and recommended documentation improvements.
- Collaborated on resolving complex coding issues.

Source HOV. Coordinator Operations | Apr 2019 – Oct 2019

- Supervised coding workflows and tracked KPIs.
- Acted as communication bridge between coders and management.

Visionary RCM Infotech. Senior Coding Executive | Jun 2016 – Mar 2019

- Specialized in ED, Inpatient/Outpatient E&M, and HCC coding.
- Exceeded quality benchmarks and supported team training efforts.

**MIOT International Hospital. Senior Pharmacist & Pharmacy In-Charge | Sep 2013
– Dec 2015**

- Managed pharmacy operations, inventory, and regulatory compliance

ZAIN Pharmacy. Working Partner | Mar 2005 – Aug 2013

- Oversaw end-to-end pharmacy operations and patient support services.

Education & Certifications

- Bachelor of Pharmacy, SRM College of Pharmacy – First Class (2005)
- Certified Professional Coder (CPC) – AAPC | Cert. No.: CPC-01510027

Skills & Tools

- Coding Expertise: ICD-10-CM, CPT, HCPCS (E&M, Radiology, Pathology, Anesthesia)
- Medical Knowledge: Anatomy, Physiology, Pathology, Diagnostic Procedures
- RCM Cycle: Coding, Billing, Compliance, Audit
- Tools: Advanced Excel, Power BI

Core Competencies

- Accurate, compliant medical coding
- Strong analytical and audit capabilities
- Efficient team leadership and task management
- Proactive communication and client handling
- Adaptable, detail-oriented, and quick learner

Declaration

I hereby declare the above details are true to the best of my knowledge.

Signature
(S.A. Syed Ikram)