

# MARIYAM NABEEHA N.M

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## DHA Pharmacist - Hospital Pharmacist - Community Pharmacist - Medical Insurance / Claims

Dedicated and detail-oriented pharmacist with 2 years of experience in hospital and community pharmacy settings. Proficient in medication management, patient counseling, and insurance claim processing. Adept at building patient trust and ensuring medication safety while maintaining compliance with regulatory standards. Exceptional communication and negotiation abilities. Committed to improving healthcare outcomes through personalized pharmaceutical care.

### CORE SKILLS

- Drug Therapy Management.
- Hospital and Community Pharmacy Operations (Inventory and Dispensing management).
- Insurance Claims.
- Cross-selling and up-selling.
- Analytical and Negotiation skills.
- Patient counseling and education.
- OTC drug dispensing.
- Customer service and satisfaction.
- Verbal and written communication.
- Time and stress management.
- Teamwork, Analytical, and Problem-Solving.
- Flexible with time shifts and able to relocate.
- Microsoft Office (Word, PowerPoint, Excel).

### WORK EXPERIENCE

#### Community Pharmacist | Kumbala medical store, Kerala, India.

March 2022 - May 2024

- Managing pharmacy operations (inventory, expiry management, and merchandising).
- Preparing and dispensing prescription and non-prescription "Over-the-counter (OTC)" medications.
- Achieving sales targets by using sales techniques: cross-selling and up-selling.
- Completed insurance forms and worked with insurance companies.
- Ensure proper storage of drugs, medical devices, consumables and vaccines.
- Excellent experience in dealing with skincare, supplements, and vitamins products.
- Respond diplomatically to pressures and problems showing a calm approach to working towards deadlines.
- Maintaining accurate and complete patient records.
- Inventory management, including ordering, receiving, and managing medication stock levels.

#### Outpatient Pharmacist - Hospital Pharmacist | Carewell Hospital, Kerala, India.

Jan 2021 - Mar 2021

- Review the medication profile of patients to ensure the appropriateness of prescriptions.
- Dispense medications accurately and efficiently based on prescriptions from healthcare providers.
- Identify and rectify prescribing errors to prevent health complications, including fatality.
- Counsel patients on medication management, including dosage, side effects, and drug interactions.
- Process insurance claims and work with insurance companies to ensure coverage and resolve any issues.
- Conduct medication reconciliation and ensure compliance with hospital protocols and safety regulations.
- Collaborating with physicians, nurses, and other healthcare professionals for optimum patient care.
- Safe and secure storage and records of narcotic and controlled medications
- Participate in Continuing Education Programs (CME) and stay updated on pharmaceutical advancements, safety alerts, and industry best practices.

### EDUCATION

Bachelor's degree in Pharmacy (Pharmaceutical Sciences), Kerala University of Health Science, India.

2020

### LANGUAGE

English, Hindi, and Malayalam: Fluent

Arabic: Good.

### PERSONAL INFORMATION

Resident / Husband Visa.

Date of Birth: 17/06/1998

Nationality: Indian.