

Sulaf Ammatouri

CHIEF PHARMACIST, PHARMACY MANAGER

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Objective

Detail-oriented pharmacist with over **Eight years** of experience looking to secure a manager/pharmacist in-charge position.

Experience

Chief Pharmacist | Lubeni Pharmacy, Lunatus Drug Store

May 2023 - Present

- Assisted in the opening of the pharmacy from start to finish
- Communicated with suppliers and distributors to negotiate optimal credit terms and return policies
- Assisted in building the company's online website using Shopify and wrote product content
- Coordinated with contractors for interior design and layout of the pharmacy
- Conducted interviews and selected pharmacy team members
- Managed on-shelf merchandising of products and medications
- Ensured compliance with Dubai Health Authority regulations for operational standards
- Assisted in selecting and implementing the pharmacy management system
- Handled statements of accounts from suppliers and collaborated with the finance team on payments
- Handled the day-to-day operations of the pharmacy including inventory management, expiry management, patient counseling, and ensure compliance with DHA regulations by maintaining updated pharmacy documents and pharmacists' licenses.

Pharmacist in charge | Medicina Pharmacy, Clinic attached

June 2018 – April 2023

- Applying for prescription approvals via online portal systems like eclaim, pbm, Medblocx, Openjet, Pulse tatsh and nano pbm
- Manage inventory movements, stock control and replenishment.
- Dispensing controlled and semi controlled medicines through Openjet and handling the controlled medicines inventory.
- Ensure all documents of the pharmacy and the pharmacists' licenses are up to date, Meeting all the requirements of DHA
- Communicating with physicians, nurses and medical personnel regarding medication orders or drug therapy issues
- Handle the day-to-day operations of the pharmacy including patient counseling, training and supervising trainee pharmacists and sales assistants for smooth pharmacy operations

Pharmacist in charge | Acacia Pharmacy**October 2017 – May 2018**

- Established clear and effective customer service to increase satisfaction and pharmacy loyalty. Counseled patients about the proper use of the medicines. Received prescriptions and checked patients' medicine histories prior to dispensing to safeguard patient health and safety.

Pharmacist | Al Ain Pharmacy**November 2016 – June 2017**

- Dispensed prescriptions and OTC medicines, counseled patients, managed insurance interactions, ensured safe storage of medications and maintained compliance with health authority requirements.

Internships

- 6 months pharmacy internship in Al Ain pharmacy (3/2016 – 11/2016)
- Hospital pharmacy training (10/2015 - 01/2016)
 - Poison and drug information, and clinical pharmacy Trainings. Al-Ain Hospital, Al-Ain, UAE.
- Industrial Pharmacy Training (07/2015)
 - Neopharma LLC, Abu Dhabi – Mussafah, UAE.
- Introductory pharmacy practice experience (06/2013-05/2014-06/2015)

Education

Bachelor of science in pharmacy**Jan 2016**

Al Ain University of Science and Technology | GPA 3.7

Skills & abilities

- Management
- Leadership
- Good communication - written and oral skills
- Excellent analytical skills
- Excellent software skills
- Effective interpersonal skills

Languages

- Arabic – Native Speaker
- English – Fluent

Licenses

- DHA and HAAD
- Driving license