

RISHMA RAMDAS

Pharmacist

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Professional Summary

HAAD-certified pharmacist with 2+ years of experience in inpatient, outpatient, and emergency pharmacy services. Skilled in medication dispensing, inventory control, patient counseling, and insurance claim processing. Proficient in pharmacy software and electronic health records (EHR). Committed to ensuring medication safety and optimizing therapeutic outcomes through evidence-based pharmaceutical care. Excellent communication, critical thinking, and problem-solving skills tailored for fast-paced healthcare environments.

Professional Experience

PHARMACIST | **PARCO Institute of Medical Sciences** – Vadakara, India, Mar 2023 – Apr 2025, Dispensed and verified prescriptions for inpatient, outpatient, and ER departments. Reduced patient wait times by 20% by optimizing inventory and workflow systems. Provided personalized medication counseling to over 500 patients, improving adherence and outcomes. Performed medication reconciliation and drug interaction checks using pharmacy software. Trained 5 junior pharmacists and assistants, resulting in 30% improvement in dispensing efficiency. Led health education campaigns, increasing awareness of chronic disease medications. Coordinated with physicians and nursing staff to resolve prescription issues and dosage adjustments. Managed insurance claim documentation and approvals, reducing rejections by 25%.

Education

Bachelor of Science in Pharmacy | Kerala University of Health Sciences, India (2017 – 2022) Focused coursework in pharmacology, pharmaceuticals, and pharmaceutical chemistry. Completed clinical rotations and internship in hospital settings. Developed patient care, prescription verification, and counseling skills

Certifications

- Bachelor in Pharmacy
- HAAD Licensed Pharmacist – Passed June 2025

Skills

Pharmaceutical Care, Medication Therapy Management, Prescription Dispensing, Inventory Management, Patient Counseling, Insurance Claims Processing, EHR & Pharmacy Systems (basic proficiency), Communication, Problem-Solving, Critical Thinking, Team Collaboration, Attention to Detail

Languages

English (Fluent), Malayalam (Native), Hindi (Conversational), Kannada (Conversational)

Visa Status

Family Visa