



GIFTY JOSE

Store Manager Cum Pharmacist

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Dubai, UAE

EDUCATION

Bachelor of Pharmacy
Pushpa giri College of Pharmacy
2015 – 2019

SKILLS

- Pharmacy Operations & Regulatory Compliance
- Medication Dispensing & Patient Counseling
- Inventory & Expiry Management
- Team Leadership & Staff Development
- Customer Service Excellence
- Sales & Promotional Campaigns
- Retail Store Management
- Data Analysis & Reporting (MIS)
- Insurance Portals & Pharmacy POS

LANGUAGE

English
Malayalam

About Me

Experienced and results-driven Pharmacy Store Manager with over 3.5 years in pharmacy retail operations across fast-paced healthcare environments in the UAE and India. Proven expertise in regulatory compliance, inventory control, sales growth, and team leadership. Strong track record of optimizing store operations, enhancing customer satisfaction, and driving consistent business growth. Adept at building high-performing teams and executing strategic initiatives aligned with organizational goals.

WORK EXPERIENCE

Jan 2024 – Present
Life Pharmacy, UAE

Store Manager cum Pharmacist

- Lead day-to-day pharmacy and store operations, ensuring adherence to DHA/MOH regulations.
- Streamlined workflow processes, improving operational efficiency and customer experience.
- Trained and supervised pharmacy team, fostering a performance-driven culture.
- Managed stock levels and expiry protocols, reducing wastage and improving stock rotation.
- Implemented sales strategies in collaboration with marketing, resulting in increased footfall and revenue.

Nov 2021 – Dec 2023
Life Pharmacy, UAE

Pharmacist

- Delivered expert pharmaceutical care and precise medication dispensing.
- Provided patient-focused counseling to enhance compliance and treatment outcomes.
- Maintained meticulous records to ensure regulatory and quality standards.

Aug 2020 – Nov 2021
Azeezia Medical College Hospital

Pharmacist

- Initiated professional career by providing pharmacy services in a hospital setup.
- Supported clinicians with accurate drug dispensing and patient guidance.
- Ensured compliance with statutory healthcare and pharmacy guidelines