



HAFLAL M.H

LICENSED DHA PHARMACIST

CONTACT

- +971 563677716
- haflalpharma@gmail.com
- Dubai, UAE

PERSONAL INFO

- Data of Birth : 25/04/1992
- Nationality : Indian
- Passport No : Y1420566
- Driving Licence (Uae) : 4467197

EXPERTISE

- Prescription Dispensing & Verification
- Patient Counseling & Education
- Medication Therapy Management
- Insurance Claims Processing
- Controlled Substances Management
- Inventory Control & Management
- Pharmacy Software Systems
- Regulatory Compliance

SKILLS

- Drug Interaction Analysis
- Insurance Processing & Rejection Resolution
- MS Office Suite
- SAP Software
- Pharmacy Management Systems (Credence software, Pharmacy Plus)
- Basic Pharmacovigilance
- Customer Service Excellence
- Team Collaboration

LANGUAGES

- English
- Hindi
- Malayalam
- Arabic
- Tamil

PROFILE

Detail-oriented and customer-focused pharmacist with over 8 years of experience in retail and hospital pharmacy settings. Adept at medication dispensing, patient counseling, inventory management, and insurance processing. Proven track record in handling controlled substances, resolving insurance rejections, and providing exceptional customer service. Proficient in pharmacy management software and dedicated to ensuring medication safety and patient satisfaction.

WORK EXPERIENCE

PHARMACIST - MEDICAL DIRECTOR (INCHARGE)

Emirates Hospital Group | Dubai, UAE Oct. 2019 - Present

- Dispense medications with patient counseling on usage, side effects, and interactions
- Process insurance claims through integrated systems with high first-time approval rate
- Handle controlled substances in compliance with DHA regulations
- Medical Records Maintenance & Documentation
- Pharmacy Information Systems
- DHA Regulations & Compliance
- Data Accuracy & Confidentiality Protocols
- Audit & Quality Control for Medical Records

PHARMACIST

Viva Pharmacy | Dubai, UAE Jan. 2018 - Aug. 2019

- Dispensed medications while providing detailed patient counseling
- Managed ethical, OTC, and controlled medications per DHA regulations

PHARMACIST

Jaffnaa Medical | Tamil Nadu, India Mar. 2014 - Mar. 2017

- Dispensed medications with comprehensive patient counseling
- Maintained inventory control procedures and processed prescriptions

EDUCATION & CERTIFICATION

Bachelor of Pharmacy (B.Pharm)

Annamalai University, Chidambaram, Tamil Nadu, India
Graduated: 2014 | GPA: 70.6%

Dubai Health Authority (DHA) Licensed Pharmacist