



BENCY ABRAHAM

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PROFESSIONAL SUMMARY

DHA-licensed pharmacist and store manager with over 3.5 years of experience at Aster DM Healthcare in the UAE. Skilled in pharmacy operations, medication management, and patient counseling. Experienced in handling prescriptions, managing inventory, and ensuring compliance with UAE healthcare regulations. Strong communication and teamwork skills, with a focus on improving patient care and supporting daily pharmacy activities. Looking to grow in a dynamic pharmacy setting where I can contribute to both patient health and operational efficiency.

EXPERIENCE

Pharmacist Store Manager: Aster DM Healthcare, Dubai - UAE

September 2021 – Present

- **Dispensing Medications:** Accurately dispensing prescription medications and over-the-counter drugs according to physician orders and safety protocols.
- **Patient Counseling:** Providing information and advice to patients on the safe and effective use of medications, including potential side effects and interactions.
- **Medication Management:** Monitoring patient medication therapies to ensure effectiveness and safety, making recommendations to healthcare providers when necessary.
- **Inventory Management:** Managing pharmacy inventory, including ordering, receiving, and storing medications and supplies to ensure stock levels are maintained.
- **Sales and Marketing:** Promoting health products and services, and participating in promotional activities to increase sales.
- **Regulatory Compliance:** Ensuring compliance with local and federal regulations, including maintaining records and adhering to licensing requirements set by the Dubai Health Authority (DHA).
- **Collaboration with Healthcare Team:** Working closely with doctors, nurses, and other healthcare professionals to optimize patient care and medication management.
- **Conducting Health Screenings:** Performing health screenings and promoting wellness through immunizations and preventive care services.
- **Education and Training:** Educating patients, caregivers, and staff on medication management and pharmacy services.
- **Quality Assurance:** Participating in quality assurance programs and initiatives to improve pharmacy services and patient outcomes.
- **Emergency Response:** Being prepared to respond to medication-related emergencies and providing appropriate interventions as needed.
- **Documentation & Reporting:** Maintained complete and accurate records for audits, monthly reports, and controlled drug registers as per DHA standards.
- **Audit Preparation:** Coordinated internal and external audits, ensuring readiness and corrective action implementation where necessary.

Pharmacist: Unicare Medicals, Ranni Pathanamthitta - India

March 2021 – August 2021

- Dispensing Medications.
- Customer Service.
- Product Display and Merchandising.
- Health Screenings.
- Collaboration with Healthcare Professionals.

Pharmacist: Believers Church Medical College Hospital, Tiruvalla – India. July 2019 – February 2021

- Patient Counseling.
- Dispensing Medications.
- Inpatient medicine delivery.
- Ward intent.

SKILLS

- Pharmaceutical Knowledge
- Regulatory Compliance
- Patient Counseling
- Prescription Management
- Pharmacovigilance
- Information Technology
- Clinical Skills
- Team Collaboration
- Cultural Competence
- Emergency Response
- Quality Assurance
- Inventory Management
- Operations Management
- Staff Training and Development
- Data Analysis & Reporting
- Customer Relationship Management

EDUCATION

Kerala University of Health Science

Bachelor of Pharmacy

May 2019