



# Syed Mujahid Ali

Senior Pharmacist  
Master of Pharmacy (M.Pharm)

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Accomplished Pharmacist with 20 years' success in pharmacy operations, regulatory compliance, patient safety, and healthcare technology across Dubai & Saudi Arabia. Proven expertise in pharmacy management, inventory control, patient counseling, and leadership of cross-functional teams. DHA, MOH & HAAD licensed.

## American Hospital, Dubai — Pharmacist

NOV 2009 - AUG 2025

- Entrusted with the responsibility for error free dispensing of medications for over 100 outpatient customers daily, with proper labeling usage, frequency and duration.
- Taking care of patients with respect to all queries related to prescribed drugs.
- Utilized **Cerner** and **Meditech** platforms for prescription processing, patient records management, and online insurance approvals.
- Taking approvals from insurance companies manually and online approvals with E-Prescriptions.
- Working time to time in inpatient pharmacy for checking of discharge medicines, checking of inpatient bins, i.v solutions, unit dose medicine supply to wards, missing dose entry and supply.
- Taking part clinical grand rounds, JCI policies and procedures. Taking part in year end inventory control and management. Monthly expiry management and medicine interventions.

## Zulekha Hospital, Dubai — Pharmacist (Shift In-Charge)

MAY 2007 - NOV 2009

- Served as Evening Shift In-Charge, overseeing pharmacy operations, staff coordination, and ensuring smooth workflow during evening hours
- Entrusted with responsibility of dispensing the medications to outpatient and inpatient customers.
- Counseling the customers on - proper use of medicines with dosage, frequency and duration of course.
- Identifying the discrepancies in the quantity dispensed by checking daily entries in the computer and resolving the issue through proper investigation.
- Ensuring error free prescriptions for outpatient customers to avoid wrong consumption of medicines.
- Periodically checking shelf lives of medicines and separating expired medicines from the live ones.
- Meticulously maintaining the full and semi controlled medicines registers.

## New Al Qouz Pharmacy (Aster Group), Dubai — Pharmacist In Charge

MAY 2004 - APRIL 2007

- Successfully managed entire operations of the pharmacy attached to well established clinic (Dr. Moopens Al Qouz Medical Center).
- Dispensed the medications to nearly forty corporate clients including renowned

## SKILLS

- Proficient in **Cerner** & **Meditech**
- Drug Dispensing
- Patient Counseling
- JCI Accreditation Processes
- Statutory Compliance
- Record Maintenance
- Inventory Management
- Procurement
- Billing/Payment Realization
- Customers Relations Management
- Strong Interpersonal Skills

## AWARDS

**Master of Pharmacy**  
Dissertation passed with first division and **Gold Medal**.

**Bachelor of Pharmacy**  
first division & fifth in merit.

## LANGUAGES

English, Arabic, Hindi & Urdu.

insurance companies.

- Provided proper instructions regarding dosage etc to the incoming OTC customers. Systematically maintained the full and semi controlled medicines registers.
- Arranged for timely submission of bills to various companies for realization of payments as per agreed terms. Ensured strict compliance with the ministry of health and Dubai municipality guidelines.
- Consistently achieved the business targets, as preset by the management year on year.

### **Ibn Al Nafees Pharmacy, Dubai — *Pharmacist In Charge***

JULY 2002 - FEB 2004

- Managed entire retailing operations of the pharmacy with final accountability for growth and profitability of establishment.
- Monitored stock levels of various medicines and arranged procurement of needed stocks from the companies directly.
- Ensured systematic dispensing of medicines with proper counseling regarding - use of medicines with dosage and side effects.. Observed the MOH and Dubai Municipality protocols and systematically maintained the semi-controlled medicines register.
- Maintained cordial relations with the counter customers and provided them the best -in -class service for the growth & betterment of community pharmacy.

### **Dar Al Hekmah Pharmacy, KSA — *Pharmacist In Charge***

NOV 1998 - FEB 2002

- Spearheaded entire operations of the pharmacy attached to well established Dar al Hekmah Clinic on Dhahran highway, in the kingdom of Saudi Arabia,
- Managed dispensing of drugs in compliance with Saudi ministry of health guidelines.
- Streamlined entire work process of the pharmacy including - counseling of the patients, ordering of the medicines, arranging remittances to the supplying companies and maintaining logical inventory with periodic monitoring of shelf life.

### **Jamia Hamdard, Hamdard University, New Delhi — *Lecturer***

MARCH 1997 - NOV 1998

- Conducted class room lectures and practicals for B.Pharm students.
- Encouraged interactive learning process to facilitate conceptual grasp of the subjects.

## **EDUCATION**

### **Jamia Hamdard, Hamdard University, New Delhi — *Master of Pharmacy - 1997***

**Academic Dissertation:** "Tissue culture studies on Cichorium intybus Linn."

**Description:** Root and callus cultures developed from natural explants and germinate seedlings. Anti-hepatotoxic activity was carried on wistar strain of albino rats and a comparison was made between natural root extract and callus root extracts. The root callus extract was found to show better anti hepatotoxic activity than the natural root extract.

**B.A.M.U, Aurangabad (M.S.) India — *Bachelor of Pharmacy - 1995***

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## **LICENSES & CERTIFICATIONS**

- Registered with DHA & MOH since 2001.
- DOH (HAAD) license approved (2016).
- Advanced Diploma in Quality with Specialization in Healthcare Quality, issued by Quality Professional Group.
- Basic Life Support, issued by the American Heart Association
- Medication Therapy Management, issued by American Society of Health-System Pharmacists(ASHP)
- Quality Management System Auditor (QMSA)

## **PUBLICATIONS & PAPERS**

- Anti hepatotoxic activity of root and root callus extract of Cichorium intybus Linn in journal of ethno pharmacology published from the Netherlands.
- Cichorium intybus Linn-A Review in Hamdard Medicus Paper