



# JINKY LAZARO

Registered Pharmacist

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Abu Daniq Qassinia Sharjah,  
United Arab Emirates73500

## Education

### Bachelor of Science in Pharmacy

Our Lady of Fatima University  
Valenzuela City, Philippines  
2010- 2014

## Skills

- Adaptability
- Time management
- Team Player
- Customer Service and Communication Skills
- Basic Computer Skills
- Positive attitude
- Leadership Skills
- Project Management

## Language

English  
Filipino

## Career Objective

Self-motivated and determined Pharmacist with 8 years of experience in the healthcare industry and a passion for customer service. Seeks a fulltime position where I can apply my skills and abilities while making a significant contribution to the success of the company.

## Work Experience

May 2015- June 2021

Parsons Drug, Binondo Manila

### DISTRIBUTOR PHARMACIST

- Collaborated with suppliers for timely product deliveries, ensuring client satisfaction.
- Enhanced customer satisfaction by providing detailed product information and efficient order processing.
- Adhere strictly to regulatory standards to ensure the safety and efficacy of pharmaceutical products.
- Handled administrative tasks such as filing, email, data entry, answering queries and registration.

June 2021-January 2025

#10 Luzon Signal Village, Taguig City

### COMMUNITY PHARMACIST

- Maintained compliance with health regulations while keeping precise and up-to-date records.
- Oversaw pharmacy assistants to ensure proper handling, preparation, and dispensing of medications in compliance with established protocols.
- Guided patients in selecting appropriate over-the-counter products and instructed them on correct usage to promote safe and effective self-care.
- Developed strong relationships with healthcare providers, resulting in improved patient care and communication.
- Tracked and documented fast-moving products to monitor demand trends and optimize inventory management.

## Professional Membership

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### **Pharmacy Licensure Examination**

January 2015

### **Junior Chapters of Philippines Pharmacists**

August 2015- Present

## Personal Information

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- Age: 32
- Place of Birth: Cagayan Valley
- Date of Birth: 07/21/92
- Gender: Female
- Marital Status: Married

## Work Experience

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March 2015-June 2017

Pointwest Innovation Corporation, Quezon City, Philippines

### **CLINICAL SPECIALIST II**

- Reviewed and Process insurance plans thru Anthem drug coverage with various drug lists tailored to different plans, including essential, national, and traditional open drug lists.

February 2018- December 2024

Cognizant Technology Solutions, CTS, Philippines

### **SENIOR PROCESS EXECUTIVE**

- Conducted preauthorization reviews for FDA-approved nonpreferred drugs, ensuring compliance with member benefit plans that exclude coverage for nonpreferred drugs, non-FDA approved drugs, or off-label uses of approved medications.
- Reviewed patient medical records to validate the accuracy of data provided by medical offices prior to request completion.
- Processed insurance claims submission and approval.

### **PATIENT CARE ADVOCATE**

- Delivered exceptional customer service by warmly greeting and registering patients, accurately verifying insurance coverage, and effectively scheduling appointments.
- Act as an Insurance Coordinator handling all types of International Insurance Plans (Medicare, Medicaid, Commercial Plans) and collaborated with healthcare providers to obtain necessary clinical information for prior authorization submissions.

### **PHARMACY HELPDESK**

- Addressed issues related to prescription claims and billing inquiries by thoroughly investigating concerns, offering clear guidance to members, and facilitating timely, accurate resolutions to ensure a positive experience.
- Proactively addressed denied pharmacy claims and coverage discrepancies by investigating issues, collaborating with insurers and providers, and advocating for fair and accurate resolutions to ensure seamless healthcare access for members.