

Mahmoud Shehata

MOH Licensed Pharmacist

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Dubai, United Arab Emirates

CAREER OBJECTIVE

Experienced and committed pharmacist with a successful history in pharmaceutical services. Possessing a solid foundation in clinical pharmacology and medication management. My background has provided me with a deep understanding of pharmacy operations, pharmacy management, empathetic aptitude and a diverse range of medications.

WORK EXPERIENCE

COMMUNITY PHARMACIST- MEDON Group / Ajman, UAE - Aug 2024– Current

- Delivered professional pharmaceutical advice to customers through face-to-face discussion, phone call and WhatsApp, ensuring safe and effective use of prescription and OTC medications.
- Accurately processed and verified prescriptions with 99%+ accuracy, ensuring full compliance with DHA/MOH/DOH regulations.
- Coordinated with pharmacy branches for order fulfillment, tracking, and timely delivery of medicines.
- Educated patients on medication usage, possible side effects, and storage requirements to promote adherence and health outcomes.
- Supported pharmacy sales by recommending relevant health, wellness, and beauty products through effective cross-selling and upselling.
- Maintained exceptional service quality and patient satisfaction, contributing to the pharmacy's positive reputation.
- Participated in ongoing training to enhance knowledge of medicines, pharmacy operations, and company SOPs.
- Train, and mentor pharmacy technicians and team members, ensuring high standards of workflow and patient care

HOSPITAL PHARMACIST- Mansoura University Hospitals / Mansoura, Dakahlia, Egypt – May 2024 – Current

- Manage daily pharmacy operations, including preparation, verification, compounding, dispensing, labeling, and distribution of medications.
- Review and interpret physicians' orders and prescriptions, identifying potential drug interactions, contraindications, and therapeutic incompatibilities.
- Monitor and optimize patient medication therapy, ensuring timely administration and adherence.
- Collaborate with healthcare teams to ensure safe, effective, and evidence-based medication use.
- Provide patient counseling on medication administration, side effects, and adherence to therapy.

COMMUNITY PHARMACIST- AMER Pharmacy / Mansoura, Dakahlia, Egypt - Jun 2023– Dec 2023

- OTC counselling.
- Dispense medications accurately and efficiently.
- Provide patient education on medication therapy, side effects, and drug interactions.
- provide information about the products offered by the pharmacy.
- Call center agent: Facebook and WhatsApp page.

HOSPITAL PHARMACIST – Maadi Military Hospital / Maadi, Cairo, Egypt – Feb 2022– Jun 2023

- Dispensing and supplying medications safely to hospitalized patients according to their prescriptions.
- Review prescriptions carefully to ensure the correct dose, check for drug interactions, and prevent allergic reactions.
- Provide clinical advice to doctors and nurses regarding appropriate drug therapy, dose adjustments, and alternative treatments.
- Maintaining accurate and complete records of all medications given, ensuring compliance with hospital policies and regulations.
- Educate patients about their medications, including usage instructions, side effects, and adherence requirements.
- Good experience in handling and managing medical supplies, ensuring proper use, safety, and maintenance.

EDUCATION

UNIVERSITY OF SHARJAH- Sharjah, UAE- May 2021

- Bachelor's degree in pharmacy

SKILLS

- Medication Management
- Patient Safety Monitoring
- Clinical Consultation
- Inventory and Regulatory Compliance
- Documentation and Reporting
- Technology Proficiency

Additional Information

- Licensed Pharmacist – Egyptian Pharmacist Syndicate.
- Arabic and English Languages.
- Research Assistant in Medicinal Chemistry & Drug Discovery.