

# Biya Raju

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## PROFESSIONAL SUMMARY

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Healthcare-focused Business & Data Analyst with a Master's in Business Analytics and ongoing MBA in Healthcare & Hospital Management. Experienced in regulatory compliance, clinical data validation, and EPR implementation across NHS and FMCG sectors. Skilled in Power BI, SQL, and Excel, with a strong foundation in patient data accuracy, documentation, and cross-functional collaboration. Adept at supporting medical teams, streamlining workflows, and ensuring adherence to healthcare standards.

## CORE SKILLS

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- Electronic Patient Record (EPR) Support – Cerner Millennium
- Clinical Data Validation & Reporting
- Regulatory Compliance (CPNP, SCPN, NHS)
- Power BI, SQL, Excel (Advanced)
- Patient Documentation & Records Management
- Healthcare Workflow Optimization
- Cross-functional Team Coordination
- Training & Onboarding Support
- CRM Platforms: Salesforce, Zoho, HubSpot

## EDUCATION

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**MBA – Healthcare & Hospital Management** (2024–Present) Indira Gandhi National Open University, India (Distance Learning)

**MSc – Business Analytics** (2022) University of Surrey, UK

**Bachelor of Commerce** (2019) Mar Athanasius College, MG University, India

## EXPERIENCE

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**Data Coordinator – Regulatory & Compliance** *L'Oréal, London* | Feb 2023 – May 2024

- Managed EU/UK product compliance via CPNP and SCPN portals.
- Validated large datasets using Power BI and Excel to ensure regulatory accuracy.
- Led internal training on compliance platforms, improving team efficiency.
- Collaborated with scientific and regulatory teams to resolve discrepancies.

**Administrator – Clinical Data Compliance** *Tavistock and Portman NHS Foundation Trust, London* | Dec 2022 – Feb 2023

- Extracted and validated patient data for audits and reporting.

- Ensured completeness of clinical documentation in line with NHS standards.
- Updated outcome records to support regulatory submissions.

**EPR Support & Implementation Specialist (Cerner) *Royal Surrey County Hospital, London* | Apr 2022 – Sep 2022**

- Supported hospital-wide rollout of Surrey Safe Care (Cerner Millennium).
- Trained clinicians and admin staff on EPR functionality and workflows.
- Created reference guides and resolved user queries during transition.
- Collected feedback to enhance system adoption and usability.

**CERTIFICATIONS & TRAINING**

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- Power BI Essential Training – Microsoft Power BI Desktop
- SQL Essential Training
- Excel Essential Training (Office 365/Microsoft 365)
- Certificate in Logistics & Supply Chain Management
- SAP ERP Essential Training