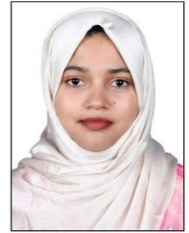


SUHANA A JALEEL

DHA Pharmacist

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Licensed pharmacist with over 3 years of experience in both hospital and retail pharmacy settings, with proven expertise in patient counseling, prescription accuracy, medication therapy management, and pharmaceutical compounding. DHA licensed and highly skilled in optimizing inventory, reducing errors, and leading pharmacy teams. Committed to improving patient outcomes through safe and effective medication use.

EDUCATION

Bachelor of Pharmacy (BPharm)

Kerala University of Health Sciences, College of Pharmacy – Kannur Medical College, India

Graduated: 2022

LICENSURE AND CERTIFICATIONS

- DHA Licensed Pharmacist – Dubai Health Authority (DHA), UAE, License No:09748355
- Registered Pharmacist, Kerala, India

PROFESSIONAL EXPERIENCE

Pharmacist

February 2025 – September 2025

Alsaz Hospital, Kerala, India

- Accurately dispensed prescriptions in line with regulatory guidelines and physician directives.
- Supported both inpatient and outpatient medication management, contributing to improved patient satisfaction and treatment outcomes.
- Managed billing and cash register operations, ensuring precise transactions and a smooth checkout experience.
- Utilized electronic health record systems to update medication profiles, verify prescriptions, and maintain accurate documentation.
- Participated in regular audits and assisted in maintaining stock levels, ensuring the availability of critical medications and minimizing waste.

Pharmacist

January 2023 – January 2025

Aster Medcity Multispecialty Hospital, Ernakulam, Kerala, India

- Accurately dispensed medications with high precision, adhering to all regulatory standards and achieving consistently low error rates through stringent quality control processes.
- Led patient consultations to optimize adherence and therapeutic outcomes, providing in-depth counselling on medication use and managing potential drug interactions.
- Improved inventory processes, reducing medication expiration rates by implementing regular audits and strategic stock control, ensuring a continuous supply of critical medications.

- Enhanced team productivity through training and workflow optimization for pharmacy technicians, resulting in improved accuracy and efficiency in daily operations.
- Facilitated inpatient medication reconciliation for admissions and discharges, significantly enhancing accuracy and continuity of care, which led to improved patient satisfaction scores.
- Conducted training for healthcare staff on proper medication administration techniques and safety protocols, increasing compliance and reducing medication errors hospital-wide.
- Streamlined pharmacy operations through efficient administrative management, ensuring meticulous record-keeping and full compliance with regulatory standards.

Pharmacist

August 2022 –December 2022

Aster Pharmacy, Ernakulam, Kerala, India

- Dispensed prescription and OTC medications accurately in a high-volume retail environment, strictly complying with pharmacy regulations, SOPs, and safety standards.
- Provided patient counselling on dosage, administration, side effects, and drug–drug interactions to promote medication adherence and safe use.
- Handled customer queries and minor ailment advice professionally, ensuring excellent customer service and patient satisfaction.
- Managed inventory control, including stock ordering, expiry monitoring, and batch tracking, reducing wastage and preventing stock-outs of fast-moving and critical medicines.
- Processed prescriptions efficiently using pharmacy management systems while maintaining confidentiality and accurate documentation.
- Collaborated with physicians and healthcare providers to clarify prescriptions and resolve medication-related issues.
- Supported health awareness initiatives such as chronic disease management guidance and wellness product recommendations.

SKILLS

- Medication Therapy Management (MTM)
- Patient Counselling and Education
- Prescription Accuracy and Compliance
- Pharmaceutical Compounding
- Inventory Control and Stock Optimization
- Pharmacy Software
- Communication and Patient Interaction
- Attention to Detail
- Customer Service and Patient Care
- Time Management
- Problem-Solving

KEY ACHIEVEMENTS

- **Reduced Medication Errors:** Achieved a consistently low error rate in prescription dispensing through the implementation of rigorous double-check systems, enhancing patient safety and trust.
- **Optimized Inventory Management:** Minimized expired stock and improved medication availability by reducing waste and improving cost efficiency through strategic inventory audits and demand forecasting.

- **Improved Patient Adherence:** Conducted targeted patient counselling sessions, leading to improved medication adherence and increasing patient satisfaction scores.
- **Enhanced Team Efficiency:** Led and trained a team of pharmacy technicians on safety protocols and workflow improvements, resulting in a significant increase in productivity and reduced dispensing times.

LANGUAGES

English | Hindi | Malayalam | Tamil | Arabic

DECLARATION

I hereby declare that all the particulars provided are the best of my knowledge.

Suhana A Jaleel