



Shahana Sherin KM

Certified Medical Coder

Certified Professional Coder (CPC) with 2 years of experience in medical coding and healthcare documentation. Adept at assigning accurate ICD-10, CPT, and HCPCS codes for a variety of medical procedures and diagnoses, ensuring optimal reimbursement and compliance with regulatory standards. Skilled in auditing, quality assurance, and revenue cycle management. Seeking to leverage my expertise in a dynamic healthcare organization.

Contact

Phone

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Email

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Address

Bur Dubai , Dubai, UAE

Education

2022-2023

Medical Coding & Billing

Cardea Healthcare Solutions

2018-2021

BACHELOR OF ARTS IN ENGLISH LANGUAGE AND LITERATURE

Calicut University

2016-2018

HIGHER SECONDARY EDUCATION - SCIENCE

Kerala Board Examination

KEY SKILLS

- ICD-10-CM, CPT, HCPCS Level II Coding
- Medical Billing & Insurance Claim Processing
- Revenue Cycle Management (RCM)
- Electronic Health Records (EHR) Systems
- Audit & Quality Assurance
- Denial Management & Appeals
- Strong Analytical & Problem-Solving Skills
- Excellent Attention to Detail & Accuracy
- Healthcare Compliance (HIPAA, CMS, DHA, HAAD)

Experience

Medical Coder

Optum Health and Technology India Pvt Ltd - Chennai, India

05/2023 - 03/2025

- Processed over 700+ patient records per month with 98% accuracy, ensuring proper reimbursement and compliance.
- Collaborated with physicians and healthcare teams to resolve coding discrepancies, improving claim acceptance rates by 15%.
- Conducted detailed chart audits, reducing coding errors by 90% and enhancing documentation quality.
- Stayed updated with ICD-10, CPT, HCPCS changes, and regulatory guidelines, ensuring compliance with the latest coding standards.
- Reviewed and analysed medical records and clinical documentation to ensure proper coding and adherence to CMS and payer guidelines.
- Trained junior coders and assisted in implementing process improvements that increased workflow efficiency by 25%.

UAE Medical Coding Thriving RCM Solutions & Medical Coding

- Gained 6 Months experience with Cortex software for patient registration and claims processing.
- Acquired expertise in UAE healthcare regulations, revenue cycle management, and insurance auditing.
- Worked on denial management, dental coding, and claims reconciliation, enhancing efficiency in medical.
- Billing procedures.
- Managed insurance claims submissions and denial appeals, successfully overturning 80% of rejected claims. Developed knowledge of Tasneef audit guidelines, HAAD & DAMAN adjudication rules, and physiotherapy coding.

CERTIFICATIONS & MEMBERSHIPS

Certified Professional Coder (CPC) - AAPC (Member ID: 02035684)

Visa Status

Visit Visa : 15/07/2025

Language

- English
- Tamil
- Malayalam
- Arabic [R,W]