

SREENIVAS B

Pharmacist

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SUMMARY

A seasoned healthcare professional with a demonstrated commitment to excellence in pharmacy operations and patient care. With extensive experience in medication management, regulatory compliance, and leadership, I consistently drive organizational success.

My focus on optimizing processes and fostering a culture of excellence has been instrumental in delivering exceptional outcomes in the healthcare sector

EXPERIENCE

Pharmacy Team Lead

Feb '23 — Present

[NMC Healthcare](#) Dubai

Dubai, United Arab Emirates

- Directed dispensing of controlled and semi-controlled medications, ensuring 100% compliance with DHA and JCI standards.
- Led Pharmacy and Therapeutic Committee (PTC) meetings to implement evidence-based protocols, enhancing medication safety
- Maintained JCI readiness through rigorous documentation, regular audits, crash cart checks, and dual verification of high-alert drugs.
- Ensuring JCI compliance through meticulous documentation, routine internal audits, crash cart medication checks, and double-verification of high-alert medications.
- Monitored and optimized Pharmacy KPIs, achieving improved operational efficiency and service quality.
- Managed procurement processes, crash cart oversight, and resolution of RCM and insurance queries.
- Supervised and mentored a 15-member pharmacy team, improving coordination, compliance, and patient satisfaction.

Registered Pharmacist

Sep '22 — Present

[NMC Healthcare](#)

Dubai, United Arab Emirates

- Overseeing the dispensing of medications, ensuring accuracy, patient safety, and adherence to prescribed regimens.
- Consulting with physicians and healthcare teams to clarify prescriptions and medication orders as necessary.
- Leading the purchasing process for medications and pharmaceutical products, coordinating with suppliers
- Managing medication stock, ensuring that medications are available without overstocking, reducing wastage.
- Maintaining proper documentation for controlled and semi-controlled medications, ensuring compliance with local regulations and the safety of patients
- Ensuring full adherence to DHA, JCI, and other healthcare regulatory standards for medication management and documentation.
- Keeping accurate logs for controlled medications and generating required reports for audits or regulatory reviews.
- Reviewing and implementing medication policies and procedures to maintain up-to-date compliance and safety standards.

Staff Pharmacist

Jul '19 — Sep '22

[NMC Healthcare](#)

United Arab Emirates

- Accurately dispensing prescription medications, ensuring proper dosing, labelling, and patient instructions.
- Identifying and addressing potential drug interactions, allergies, and contraindications.
- Providing patient education on medication usage, possible side effects, and proper storage.

Research Assistant-Kerala Healthcare Study

Jul '17 — Jul '18

[LEAD at Krea University](#)

India, Chennai, India

- Conduct regular review of medical records and medication charts to monitor drug usage and ensure safe prescribing practices.
- Collect and analyze data on medication-related incidents and trends, submitting daily reports to the project head for review and action.
- Ensure compliance with safety protocols through accurate documentation and ongoing surveillance of prescribed medications.

EDUCATION

Bachelor of Pharmacy in B. PHARM, Crescent College of Pharmaceutical Sciences, Madaipara, Payangadi

Kannur, Kerala, India

CERTIFICATIONS

Basic Life Support (BLS), American Heart Association

Microsoft Office Specialist: Excel Certification-VBA, Excel Champs - Learn Excel, Faster

Antimicrobial resistance and Infection Prevention and Control, World Health Organization

Collection of High-Quality ADR In Pharmacovigilance, Uppsala Monitoring Centre

Ethics and Governance of Artificial Intelligence for Healthcare, World Health Organization

Harmonized Health Facility Assessment (HHFA), World Health Organization
Microsoft Professional Program in Artificial Intelligence, Microsoft
Biomedical Research Investigators, Massachusetts Institute of Technology
Analyzing and Visualizing Data with Microsoft Power BI, Microsoft

AWARDS

Best Catch Champion

NMC Healthcare

Aug '24

Recognized as a **Best Catch Champion** by NMC Healthcare in August 2024 for proactively identifying and reporting a potential patient safety risk, contributing to clinical risk prevention and promoting a culture of safety in alignment with JCI standards.

PROJECTS

Review on Micro RNA-Based Therapeutics for Diabetic Nephropathy, Crescent College of pharmaceutical Sciences
Centre: Crescent College of pharmaceutical Sciences, Kannur.

SKILLS

Top Skills Medication Therapy Management (MTM), Health Insurance (PBM-Submission, resubmission, rejection, reconciliation), Quality Patient Care, Clinical Pharmacology, Formulary Management, Inventory Management, Key Performance Indicators, Microsoft Excel, Critical Thinking, Medical Coding, Health & Safety, Presentations, Management, Pharmacovigilance, Pharmacy Management, Budgeting, Medical Billing, Patient Counseling, Data Analysis, Pharmacy, Digital Pharmacist, Purchase Management, Medical Chart Review, Quality Control, Research and Development (R&D), Microsoft Office, Healthcare, Data Visualization

LANGUAGES

- English
- Malayalam(Native)
- Hindi
- Tamil
- Arabic (Basic)

PROFESSIONAL QUALIFICATIONS

- Registered Pharmacist under Dubai Health Authority.
(ID-75167825)
- Registered Pharmacist under Kerala State Pharmacy Council
(Reg. No 67746)

DECLARATION

I hereby declare that all the above information is true to the best of my knowledge and documents can be provided for substantiating the above information whenever required.

Place: Dubai.

Sreenivas. B