

MUHAMMED MIDHLAJ DHA PHARMACIST

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DHA PHARMACIST

Dedicated and detail-oriented DHA-licensed Pharmacist with over three years of experience across community, clinical, and pharmacy chain environments in the UAE. Strong background in prescription verification, medication safety, insurance processing, and patient counseling. Experienced in supporting multidisciplinary teams, optimizing medication therapy, and maintaining strict regulatory compliance with DHA and UAE health regulations. Strong commitment to improving patient outcomes, preventing medication errors, and ensuring safe and efficient pharmacy services.

PROFESSIONAL EXPERIENCE

Pharmacist 03/2025 – 11/2025
SuperCare Pharmacy (GMG)-Dubai UAE Dubai UAE

- Verify and dispense outpatient prescriptions in full compliance with DHA clinical pharmacy protocols.
- Accurately processed insurance claims with minimal rejections.
- Provide patient-focused counseling on medication use, titration, side effects, and lifestyle modifications to support positive therapeutic outcomes.
- Utilize SAP S/4HANA, RetailNext, and Power BI for inventory planning, controlled-drug monitoring, and pharmacy analytics.
- Prepare DHA-required compliance, cyclic stock-take, and controlled medication reporting.
- Support multiple branches through flexible shift rotations, ensuring uninterrupted clinical pharmacy operations.
- Collaborate with physicians and healthcare staff to optimize therapy choices based on availability, insurance coverage, and patient suitability.

Key Achievements

- Maintained 100% audit compliance during all DHA and internal inspections.
- Played a pivotal role in achieving monthly pharmacy KPIs, including medication safety goals and service quality scores.
- Recognized for accuracy and efficiency in handling high-volume prescriptions.

Pharma Executive 05/2022 – 10/2024
Life Pharmacy LLC- Dubai UAE Dubai UAE

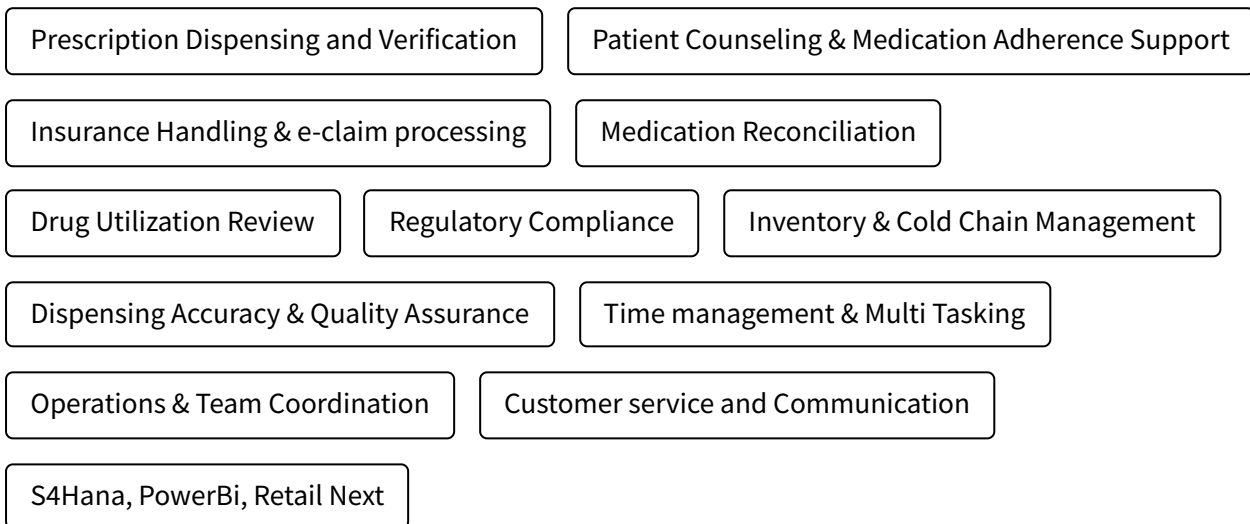
- Supervised pharmacy workflow, ensuring strict compliance with UAE pharmacy practice standards.
- Oversaw drug storage, inventory control, cold-chain management, and emergency medication readiness.
- Managed insurance claim submissions, supporting efficient approvals and minimizing rejections.

Key Achievements

- Improved patient satisfaction through personalized follow-up and medication counseling.
- Increased therapeutic supplement and skin-care conversions through evidence-based recommendations.
- Recognized multiple times for high performance and reliability in managing pharmacy operations.

- Gained clinical exposure in hospital pharmacy, including prescription review, inpatient and outpatient medication dispensing.
- Assisted in reviewing prescriptions for interactions, dosing accuracy, and therapeutic duplication.
- Counseled patients on chronic medications, inhaler technique, and post-discharge therapy routines.

STRENGTHS AND EXPERTISE



EDUCATION

Bachelor of Pharmacy
Rajiv Gandhi University of health sciences

2017 – 2021

Certificates

DHA License

DHA License: 29886985

LANGUAGES

- English
- Hindi
- Arabic
- Malayalam

ACHIEVEMENTS

- **Maintained 100% accuracy in dispensing with zero medication error incidents.**
- **Achieved high insurance approval rates with error-free claim submissions.**
- **Received appreciation for excellent patient communication and service quality.**
- **Met all performance, safety, and operational KPIs consistently during tenure.**
- **Supported timely home-delivery medication services, enhancing patient satisfaction.**