

MOHAMED MASUDEEN

Pharmacist In-Charge

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SUMMARY

Certified Pharmacist with 4 years of professional experience in Dubai, seeking to contribute expertise in pharmaceutical care, patient safety, and regulatory compliance. Dedicated to enhancing organizational growth while continuously developing professional knowledge and skills.

EXPERIENCE

Pharmacist In-Charge

Pristine Care Pharmacy

Nov 2021 - till now

- Oversaw daily pharmacy operations, including dispensing, inventory control, and regulatory compliance.
- Supervised and trained pharmacy staff, ensuring adherence to standard operating procedures and best practices.
- Maintain proper storage and handling of medications.
- Managed procurement, stock rotation, and expiry tracking of medicines.
- Counseled patients on medication usage, side effects, and proper storage.
- Coordinated with physicians and healthcare providers to clarify prescriptions and ensure optimal patient outcomes.
- Conducted regular audits to ensure compliance with health and safety regulations.
- Proficient in using pharmacy eClaimlink and handling all type of insurances.
- Coordinate with insurance companies for clarifications, approvals, denials.
- Inform patients whether their medication is covered by insurance. If not, explain options for generic, substitution, or out of pocket.
- Successfully led the pharmacy through a regulatory inspection with zero non-compliance issues.
- Reduced prescription processing time by 25%, enhancing patient satisfaction and increasing daily prescription volume.
- Reduced medicine stock wastage by 30% through better inventory and expiry date management.
- Decreased medication errors through staff retraining and the integration of double-check protocols.
- Spearheaded weekly Inventory Checks using Pharmacy Management Software over a 3-year period, ensuring 99% stock accuracy across 1000+ SKUs and minimizing stock-outs to less than 1 occurrence per quarter.
- Supervised Pharmacy Technicians daily for 3 years, assigning workflow, monitoring adherence to protocols, and achieving 100% completion of shift tasks using Pharmacy Management Software while maintaining zero major operational incidents.
- Directed Supervising Pharmacy Technicians in daily operations for 3 years, utilizing Pharmacy Management Software to monitor adherence workflow protocols across 600+ prescriptions weekly and achieving a 98% accuracy rate on all technician-prepared scripts for regulatory compliance.

EDUCATION

Bachelor of Pharmacy (B.Pharm)

The Tamil Nadu Dr.M.G.R Medical University • 2013-2017

SKILLS

Pharmacy operations management, Inventory Control,Dispensing Medication, Patient counseling, Leadership & Team Management, Patient Communication, Insurance Claim Processing, Regulatory compliance, MS Office.

LANGUAGE

English, Hindi, Malayalam, Tamil

PERSONAL

DOB: 06-Dec-1995 Gender: Male Marital Status: Married Nationality: Indian