

# HABEEBA SAHLA

Assistant Pharmacist

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Dubai, UAE

Visa Status: Husband Sponsored Visa (Willing to relocate)

## PROFESSIONAL SUMMARY

DHA licensed and Experienced Pharmacy Technician knowledgeable in all facets of pharmacy operations, eager to bring talent and expertise to Company. Successful in quickly and accurately filling prescription orders and building relationships with customers for sustained business growth and customer retention. Team-oriented and dedicated to collaboratively delivering exceptional customer service. Hardworking and passionate job seeker with strong organisational skills eager to secure entry-level pharmacy technician position. Ready to help team achieve company goals. Possesses a Bachelor's degree in Psychology, bringing a unique understanding of human behavior mental health, and communication skills to enhance patient interactions and team collaboration.

## EDUCATION

### Diploma | Pharmacy

Alshifa College of Pharmacy, Kerela, India

### BA | Psychology

Indira Gandhi National Open University, New Delhi

## SKILLS

Prescription dispensing

Drug knowledge

Dose calculations

Compounding

Stock management

Pharmacy software

Insurance Processing

Labeling & packaging

Data Entry & Record Keeping

Document Preparation & Filing

Attention to detail

Microsoft Office Suite (Word, Excel)

Professional Phones & Email communication

Team Support & Collaboration

Problem Solving & Initiative

Customer Service Excellence

## CERTIFICATIONS

•Medication safety: Handling and administration, 07/01/23

•Antibiotic resistance, 12/01/23

•Registered Pharmacist, Indian Pharmacy Council, Kerala, 66639

•DHA Qualified Pharmacy Technician, Dubai Health Authority

## PROFESSIONAL EXPERIENCE

### Pharmacist

February 2019 – November 2024

Chithra Medicals – Kerala, India

- Managed high volume of prescriptions daily while maintaining excellent customer service and attention to detail. Developed strong relationships with healthcare providers to optimize patient care and medication adherence.
- Maintained appropriate drug records and completed reports as necessary. Affixed correct labels to direct patients to correctly take medication as recommended by health care provider. Counseled customers on medications, appropriate dosage, and potential side effects.
- Managed drug and supply inventories. Improved pharmacy efficiency by assisting with inventory management and maintaining accurate records of drug storage.
- Participated in continuous education opportunities to stay informed about advances in pharmaceutical science, emerging drugs, or changes in clinical practice guidelines.
- Optimized work flow processes by assisting with medication labeling, packaging, and storage procedures.

### Pharmacist

May 2018 TO December 2018

Trainee Government District Hospital – Kerala, India

- Improved pharmacy efficiency by assisting with inventory management and maintaining accurate records of drug storage. Providing medicines information to healthcare staff.
- Participated in continuous education opportunities to stay informed about advances in pharmaceutical science, emerging drugs, or changes in clinical practice guidelines.
- Optimized work flow processes by assisting with medication labeling, packaging, and storage procedures. Supported clinical pharmacists during ward rounds by identifying medication-related issues
- Communicated effectively with doctors, nurses, and allied health professionals to optimise patient care. Supported reporting of medication errors, near misses, and adverse drug reactions.
- Completed structured clinical training, competency assessments and reflective learning activities.

## LANGUAGES

- English
- Hindi
- Malayalam
- Arabic (Basic)
- Tamil