

ASAD RAZA

Customer Happiness' Services

Phone: +971528679572

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Address: Sharjah, Sajaa UAE



Objective

Reliable Automotive diagnosis technician with seven plus years' experience. Professional service with a high commitment to safety and productivity, Dedicated to accurate efficient work and regulatory compliance. Highly skilled in trouble shooting with using diagnosing tool

Skills

- Expert electrical diagnosis
- Diagnostic and mechanical skills
- management skills
- Ability to focus to customer needs
- Professionalism
- Strong leadership
- Fast learning

Work Experience

WAREHOUSE ASSISTANT

PAN EMIRATES • 2 Years – Present

- Prepared and **completed warehouse orders** for delivery or pickup according to schedule.
- Received and processed warehouse stock products.
- Received and **processed warehouse stock products** (pick, unload, label, store).
- Compiling, sorting, and preparing source documents, materials, and data for input into computer systems.
- Reviewing source documents and entered data for errors, inconsistencies, and discrepancies, and correcting them to ensure accuracy and integrity.
- **Followed quality service standards** and comply with procedures, rules and regulations.
- **Showroom coordination about order details.**

Customer services (Call Center)

PAN EMIRATES • 3years

- Delivering Confirmation about a company's Orders and services.
- Answering queries and concerns about a company's products or services.
- Resolving issues and handling customer complaints
- Collecting customer feedback.
- Tracking customer service metrics.

SENIOR SALESMAN

PAN EMIRATES • 1years

- Fostered **positive relationships with customers**, enhancing loyalty and retention.
- Respond to customer inquiries and complaints
- **Direct and supervise employees engaged in sales**, taking inventory, reconciling cash receipts, or in performing services for customers
- **Monitor sales activities** to ensure that customers receive satisfactory service and quality goods

MARKETING DRIVER

PAN EMIRATES • 1years

- **Maintain assigned vehicles**, regularly perform mechanical troubleshooting, upkeep, and overall cleanliness maintenance.
- Supported the Marketing Manager in marketing strategy.
- **Arrange travel routes and schedules** to effectively and efficiently ensure successful itineraries

FURNITURE ASSEMBLER

PAN EMIRATES • 1years

- **Assemble furniture going out for delivery** and display on the showroom.
- Assemble furniture, maintain showroom, deliver and set-up/assemble furniture at customer's residence.
- Assembles furniture **according to assembly instructions** and guidelines.
- Assembled components by **examining connections for correct fit**; fastening parts and subassemblies.

Driving License Detail & Bio

- License# : 4063421
- Emirate : Dubai
- License Category : Light Vehicle
- Validity : 29/12/2027
- Nationality : Pakistan
- Passport No : PC9899252
- Date of Birth : 01/01/1995
- Language : Urdu, Punjabi, English & Arabic Little Bit

Education

- ICOM From Pakistan

Declaration

I hereby declare that the above stated information is correct and complete of the best of my knowledge

ASAD RAZA