

Hala Amer Al Fayadh

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UAE

Coordination with the following appropriate personnel to ensure that all the formalities as agreed with the insurance companies are followed to minimize objections from them and delays in clarifications to the insurance companies: Patient Relations Nursing Physicians Finance Monitoring and follow up on prior E- e-authorization for outpatient/inpatient services.

PERSONAL INFO

Nationality: Syrian

DOB: 28 March 2001

Gender: Female

Languages: Arabic & English

EDUCATION

- Bachelor of Pharmacy – Ras Al Khaimah Medical and Health Sciences University 2025
- High School Certificate – Alshorouq Private School, Dubai 2018

CORE SKILLS

Patient Management and Education	Inventory Management & Control
Drug Safety and Quality Assurance	Microsoft Office Programs
Drugs Management and Prescription	Writing & Presentation Preparation
Vaccinations Administration	Scientific Research Skills
Working on Wareed Software	Management Skills
Using Electronic Health Record systems	Leadership Skills
Accurate Measurement of Vital Signs	Problem Solving
Record Keeping and Data Collection	Communication and Teamwork

WORKSHOPS & TRAINING COURSES

- Work as a Pharmacist Assistant at Ibn Hayyan Pharmacy Dec 2023 – May 2024
- Work at Life Pharmacy Aug 2024 – Jan 2025
- Work at from Julphar Pharmaceuticals Feb 2025 – Apr 2025

PARTICIPATIONS & VOLUNTEERING

- Volunteered for 18 months on the front line during the COVID-19 pandemic
- Volunteered at Saif Bin Ghobash Hospital in Ras Al Khaimah
- Provided volunteering lectures to support first- and second-year pharmacy students
- Participated in the DUPHAT Pharmacy Conference for two consecutive years
- Information Technology course – Business Management Course