

RESHMA ELIZABETH RAJU

DHA Eligible Pharmacist

Dubai, UAE | Nationality: Indian

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PROFESSIONAL SUMMARY

DHA Eligible Pharmacist with over 4 years of experience across hospital, outpatient, and retail pharmacy settings in the UAE and India. Strong expertise in prescription review, medication dispensing, patient counselling, medication safety, ADR monitoring, inventory management, and insurance processing. Experienced in UAE healthcare systems, regulatory compliance, infection control, and clinical pharmacy services. Adept at working in fast-paced environments while ensuring patient safety and quality care.

CORE SKILLS

- Medication Dispensing
- Patient Counselling
- Prescription Review
- Medication Therapy Management (MTM)
- ADR Monitoring & Reporting
- Clinical Pharmacy
- Hospital Pharmacy
- Retail Pharmacy
- Inventory & Stock Management
- Expiry & FIFO Management
- Insurance Processing (UAE)
- Regulatory Compliance
- Infection Control
- Ward Rounds
- Drug Interaction Review
- OTC Counselling
- Medication Safety
- Quality Assurance
- Healthcare Documentation

PROFESSIONAL EXPERIENCE

PHARMACIST

March 2025 – November 2025

Muttumon Medicals (Outpatient Pharmacy – Clinic Based) Kerala, India

- Dispensed medications accurately according to physician prescriptions and regulatory guidelines
- Verified correct drug, dosage, dosage form, and treatment duration
- Provided patient counselling on medication use, side effects, ADRs, and drug interactions
- Guided patients on OTC medications and promoted rational antibiotic use
- Ensured safe storage, handling, and disposal of pharmaceuticals
- Prevented sale of expired, counterfeit, or spurious medicines
- Followed infection control, hand hygiene, and safety protocols

TRAINEE PHARMACIST

June 2024 – February 2025

Al Arooba Pharmacy | Sharjah, UAE

- Assisted in accurate dispensing of prescribed medications under supervision
- Processed UAE insurance claims and handled PBM portals
- Conducted medication safety checks and prescription reviews
- Managed inventory, expiry tracking, and removal of outdated medicines
- Provided patient counselling and customer service support
- Complied with SOPs, DHA guidelines, and pharmacy regulations

PHARMACIST

December 2021 – September 2023

Muttumon Medicals (Outpatient Pharmacy – Clinic Based) | Kerala, India

- Delivered safe medication dispensing with comprehensive patient counselling
- Implemented FIFO inventory practices and monitored expiry dates
- Prepared medicine shortage checklists and coordinated replenishment
- Supported audits, training programs, and quality improvement initiatives
- Maintained accurate pharmacy records and documentation

CLINICAL & HOSPITAL PHARMACIST INTERN

October 2020 – November 2021

Vivekananda Medical Care Hospital | Tamil Nadu, India

- Participated in ward rounds and treatment chart reviews
- Conducted medication history interviews and prescription analysis
- Monitored, documented, and reported adverse drug reactions (ADR)
- Assisted in therapeutic drug monitoring and pharmaco-economic studies
- Provided drug information and patient counselling on disease management
- Supported dispensing, billing, and clinical documentation
- Gained exposure to Cardiology, Oncology, Emergency, Pediatrics, Orthopedics, OBG, and General Medicine

TECHNICAL SKILLS

- **Healthcare Systems:** IPMS, Riayati, eClaim, PBM Portals, PULSE, NASJET, TATMEEN
- **Insurance Providers:** NAS, MetLife, Sukoon, ADNIC, NextCare, Qatar Insurance, Al Buhaira
- **Tools:** Microsoft Word, Excel, Outlook, Power BI

EDUCATION

- **Doctor of Pharmacy (Pharm D)** 2015 – 2021
The Tamil Nadu Dr. M.G.R. Medical University, Chennai, India

ACADEMIC PROJECT

- **A Prospective Assessment on Clinical Experience with ARNI in Patients Having HFREF in a Tertiary Care Hospital.**

PUBLICATIONS

- World Journal of Pharmaceutical Research (2021) – Blood pressure control in hypertensive patients
- International Journal of Pharmacy & Pharmaceutical Research (2020) – ARNI: A novel therapeutic approach
- International Journal of Pharmaceutical Science and Research (2020) – ADRs induced by antihypertensive agents

CERTIFICATIONS & CONTINUING EDUCATION

- Completed **90+ online courses** from WHO, Harvard Medical School, Stanford University, LSHTM, Gulf Medical University, and Public Health England
- Delegate – Indian Congress of Pharmacy, Hyderabad (2018)

LANGUAGES

English | Hindi | Tamil | Malayalam

REFERENCES

Available upon request