

MA. ALYSSA P. DELLERA



CONTACT

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Aljabri 2 Al Nahda, Sharjah

PROFILE

To enhance my professional skills, capabilities and knowledge in an organization which recognizes the value of hard work and trusts me with responsibilities and challenges.

EDUCATION

Eastern Visayas State University
Main Campus
Bachelor of Science in
Environmental Science
2009-2013

LANGUAGES

- Waray-Waray
- Bisaya
- Tagalog
- English

SKILLS

- Multitasking
- Problem-solving
- Adaptability
- Professionalism
- Teamwork
- Confidentiality
- Prioritization
- Office equipment operation

PROFESSIONAL EXPERIENCE

Dunkin Donuts Tacloban City

- **SHIFT LEAD**
April 2013-August 2013

Expert Global Solutions EGS (BPO)

- **Customer Service Representaive**
August 2013 - February 2014

Robinsons Supermarket Marasbaras Tacloban

- **Information Clerk (IC)**
August 2015 - February 2016

Eperformax Contact Centers Cebu (BPO)

- **Customer Service Representative - Escalation (EBAY NACS)**
July 2017 - Aug. 2018

Primehub Solutions Corp. (BPO)

- **Lead Generation**
August 2019 - July 2020
- **Sales Representative**
August 2020 - February 2023

BOLDR INC. (BPO)

- **SALES DEVELOPMENT REPRESENTATIVE**
Feb. 13, 2023 - August 11, 2024

VIRTUAL STAFFING SOLUTIONS (BPO)

- **CONNECT AMERICA-LIFELINE**
DATA ENTRY
SEP. 20,2024 TO JUNE 1,2025

CHARACTER REFERENCE

- **Arvin Rolona** - Boldr Inc.
Team Captain
arolona@boldrimpact.com
0966 380 0398
- **Emil Zingapan** - Boldr Inc.
Team Captain
azingapan@boldrimpact.com
0912 975 3238
- **Ma. Angelina Deller**
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