



SURAJA KRISHNAN

PHARMACIST | B- PHARM | DHA ELIGIBLE

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PROFESSIONAL SUMMARY

Experienced and DHA-eligible Registered Pharmacist with over 5 years of expertise in delivering high-quality pharmacy services and driving product marketing. Proven track record in promoting pharmaceutical products, enhancing sales performance, and fostering strong customer relationships. Proficient in patient record analysis, insurance communication, and safety compliance. Adept at improving customer satisfaction and optimizing operational efficiency within UAE pharmacy standards. A collaborative team player with excellent clinical and communication skills, committed to continuous professional development and staying abreast of evolving pharmacy practices.

PROFESSIONAL EXPERIENCE

PHARMACIST

CARITAS HOSPITAL & INSTITUTE OF HEALTH SCIENCE (NABH)
KERALA, INDIA

Apr 2019 – Apr 2024

- Managed daily pharmacy operations in an 850-bed hospital, ensuring smooth workflow, patient safety, and regulatory compliance.
- Handled procurement of medications, tracked inventory, placed orders, and monitored expiration dates.
- Reviewed prescriptions for accuracy, safety, and insurance compliance based on patient needs.
- Dispensed medications & provided clear patient counseling on dosage & usage.
- Maintained accurate patient records and documentation of medication usage.
- Supervised pharmacy support staff and assisted in training new team members.
- Led sales promotions, marketing, and product display efforts to boost customer engagement.
- Managed detailed documentation and reporting on medication usage, ensuring accurate updates to patient charts and pharmacy records.

PHARMACIST

MAHAJUBILEE MEMORIAL HOSPITAL
KERALA, INDIA

Oct 2018 – Mar 2019

- Managed daily pharmacy operations, ensuring efficient service delivery & patient safety.
- Dispensed medications as per doctor prescriptions, providing appropriate dosage instructions.
- Reviewed prescriptions for accuracy, legality, and patient-specific needs.
- Maintained patient medication records and ensured confidentiality.
- Provided patient counseling on medication usage, potential side effects, and adherence to treatment plans.
- Assisted in managing inventory, placing orders, and tracking stock levels to ensure medication availability.
- Maintained a clean and organized pharmacy environment, adhering to healthcare safety standards.

EDUCATION

Bachelor of Pharmacy (B-Pharm) –
Department of Pharmaceutical Science, CPAS,
Cheruvandoor, Kottayam, Kerala, India
June 2018

CERTIFICATIONS

DHA Eligibility Letter - Dubai Health Authority

DHA ID : 75600651

Issued : 03/02/2025

Basic Life Support (BLS) Training

SKILLS

- Pharmacy Management:** Prescription review, medication dispensing, OTC recommendations
- Inventory Management:** Stock control, expiry date management, inventory checks
- Communication:** Patient education, collaboration with healthcare teams
- Technological Skills:** Pharmacy software, MS Office, Excel, Data entry
- Analytical & Problem-Solving Skills:** Attention to detail, Critical thinking

LANGUAGES KNOWN

- English
- Malayalam

REFERENCE

- Sr. Josephine N E**
Pharmacy Incharge
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