

# AMAL KRISHNAN KESAVAN

+971 589614039 ◊ Al Jumairi building, Sheikh Khalifa Bin Zayed street Al karama, Dubai, United Arab Emirates  
amalkrishna98apc@gmail.com. <http://linkedin.com/in/amalkrishnank101> ◊

## SUMMARY

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DHA-registered overseas pharmacist with robust experience across both hospital and community pharmacy settings. Proficient in dispensing, patient counselling, medication reviews, inventory control, and customer service. Currently employed as a registered pharmacist at Aston Pharmacy, Dubai, where I deliver expert advice on prescription and OTC medications, manage stock efficiently, and support pharmacy operations aligned with KPIs and healthcare standards.

Gained extensive clinical knowledge and pharmacy practice through previous roles at reputed hospitals in Kerala, India, with a focus on inpatient, outpatient, and emergency care.

## EDUCATION

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**Bachelor of Pharmacy** Kerala University of Health Sciences (KUHS)

Govt.medical college kottayam, Kerala, India

2015-2019

## REGISTRATION

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**National Criminal History Check outcome. Reference Number-AIS119445**

**2024**

**Dubai Health Authority pharmacist license Number-56028573 (DHA)**

**2022**

**Kerala State Pharmacy Council Registration Number-68895**

**2019**

## SKILLS

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- Patient counselling and medication education.
- Clinical knowledge in emergency, inpatient and outpatient care.
- Inventory management and procurement.
- OTC medication advice and customer service.
- Understanding of insurance claims and third-party billing.
- Attention to detail and accuracy in dispensing.
- Strong communication and interpersonal skills.
- Familiar with Microsoft Office (Word, Excel, PowerPoint).
- Adaptability and willingness to learn.
- Knowledge of LASA and high-alert drug policies.

## EXPERIENCE

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Registered Pharmacist  
ASTON PHARMACY

27 May 2024 - Till now  
*Dubai, United Arab Emirates*

- Dispensed prescription medications with precision and efficiency.
- Achieved over 90 percentage customer satisfaction rate; maintained 85 percentage customer retention.
- Provided professional advice on OTC medications and minor ailments.
- Met and exceeded sales and KPI targets while supporting overall pharmacy goals.

- Collaborated with the pharmacy team and retail leader to maintain seamless operations.

Registered Pharmacist  
DOCIB PHARMACY

01st April 2022 - 08-05-2024  
*Dubai, United Arab Emirates*

- Managed drug inventory, ensuring optimal stock levels and minimal wastage.
- Liaised with third-party insurance providers to facilitate patient transactions.
- Developed positive rapport with patients through clear communication and service delivery.
- Counseled patients on medication use, side effects, and adherence strategies.

Hospital pharmacist  
AVITIS INSTITUTE OF MEDICAL SCIENCES

14 June 2021 - 22 December 2021  
*Nenmara-Palakkad, Kerala, India*

- Dispensed prescribed medications accurately in a hospital setting.
- Educated patients about medication usage, dietary restrictions, and timing.
- Conducted medication reviews for interactions, allergies, and treatment suitability.
- Recommended appropriate health products and equipment.

Hospital Pharmacist  
AABIND HOSPITAL

21 September 2019 - 12 June 2021  
*Kollengode, Palakkad District, Kerala, India*

- \* Assessed prescriptions for appropriateness and interactions.
- \* Managed ward stock, monitored expiry dates, and adhered to LASA protocols.
- \* Ensured secure storage and timely distribution of medications.
- \* Maintained compliance with high-alert medication safety standards.

#### GAPS IN WORK

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The career gap was utilized for family commitments and dedicated preparation for the DHA Licensure Exam which I successfully completed.

#### DECLARATION

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I hereby declare that all the information provided above is true and correct to the best of my knowledge.