Chathurani P

Coustmer service & Cashier

An extroverted diligent,people-oriented and energetic multitasker with highly developed time management skills looking forward to learn each and everything that contributes to the best of company growth representing a friendly and professional demeanor at all the time to ensure increased coustmer satisfaction though a delivery superb costumer service and demonstration of effective safety and comfort protocols.dedicated to continual up keep of deep brand knowledge for the purpose of facilitating optimal coustmer care experience.

CONTACT

052-4566312

chathuranip75@gmail.com

Al Dubeiba building,Mankhool

EDUCATION

G.C.Advanced level
Chemistry,physics,biology
2010-2011

Diploma in Pharmacy
Aquinas University
2013

Computer Diploma Basic Education
Infortec International school
2014

EXPERTISE

- Strong interpersonal & communication skills
- Computer operator
- MS Office suite
- Cashier/Billing
- Excellent coustmer service skills
- Excellent Organization skills
- Multitasking

LANGUAGE

English
sinhala

WORK EXPERIENCE

Cashier
2023-Present
Filli cafe,Dubai

Sales associates
2021-2023
Life pharmacy,Dubai

- Greed coustmer and provide professional courteous service at all times
- Assist customer in locating products, explaining feature's,benefits and promotions
- Handle coustmer queries and complaints politely and escalate when necessary
- Follow company policies,health & safety and hygiene standards

Sales associate cum coustmer service
2019-2021
Ansar Gallery,Doha,Qatar

- Handling customer service operations for rendering & having quality serviced ,providing customer support by answering queries & resolving their issues
- Establish,develop and maintain positive business and customer relationships
- prioritizing time management and organizational skills

Assistant pharmacist
2012-2018
Asiri central Hospital & Lanka Hospital

- Assist the pharmacist in dispensing prescription and over - the counter medications
- Provided coustmer s with basic information on medication usage as directed by the pharmacist
- Handle billing,insurance claims and POS transactions
- Follow the pharmacy regulations,health & safety and company policies

ACHIEVEMENT

- **Employee of the month 2024,2025(Filli cafe)**
- **JCI Hospital appreciate certificate (Asiri Hospital)**