



Princy Radhakrishnan

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PROFESSIONAL SUMMARY

Medical Coder with over 5 years of experience in accurately assigning ICD-10-CM, CPT, and HCPCS codes across multi-specialty environments. Proven record of maintaining 98%+ coding accuracy and ensuring compliance with payer and audit guidelines. Skilled in medical record review, revenue cycle optimization, and EHR systems such as Epic and Cerner. Adept at collaborating with physicians and billing teams to reduce denials and accelerate claim turnaround times.

WORK EXPERIENCE

Optum Health & Technology Pvt.Ltd. | February 2023 – August 2025

Medical Coder Specialist

- Scrutinizes patient charts, physician's notes, lab reports, and other medical documents to extract information on diagnoses, treatments, and procedures.
- Analyzes records for any missing, unclear, or inconsistent information that could affect coding accuracy.
- Communicates with healthcare providers to resolve documentation discrepancies and ensure the record is complete and accurate
- ICD-10-CM: The International Classification of Diseases for diagnoses.
- CPT: Current Procedural Terminology for procedures and services.
- HCPCS: The Healthcare Common Procedure Coding System for services, supplies, and equipment not covered by CPT.
- Follows all official medical coding guidelines and policies, staying current with any changes.
- Makes sure that all coding and billing practices comply with government and insurance carrier rules to prevent claim denials, audits, and legal issues.
- Watches for discrepancies and potential quality of care or billing issues, and takes action to correct errors and prevent future mistakes
- Conducting audits: Performs regular chart audits to validate that clinical documentation supports the services that have been coded.
- Ensuring data integrity: Verifies that all patient information and medical records are filed and processed correctly to maintain data accuracy.
- Training and mentoring: Helps train and mentor new coding staff to ensure team accuracy and compliance.

- Protecting confidentiality: Upholds patient confidentiality in accordance with privacy laws and regulations

Episource India Pvt.Ltd | October 2021 – February 2023

Medical Coder

- Translate clinical information:
- Review patient charts and medical records to assign appropriate medical codes (e.g., ICD-10, HCC Coding) for services rendered.
- Verify that all coded information accurately reflects the services performed and that the medical record contains all necessary details.
- Coders review patient charts for accuracy, completeness, and clarity. They ensure the documentation supports the assigned codes to justify medical necessity for treatments and services.
- If documentation is insufficient, ambiguous, or incomplete, a coder will send a formal query to the healthcare provider for clarification.
- The healthcare industry is constantly evolving, requiring coders to stay current on changes to code sets, payer guidelines, and regulations.
- They must follow all coding policies, guidelines, and privacy regulations, such as the Health Insurance Portability and Accountability Act (HIPAA)

Visionary RCM | July 2020 – March 2021

Junior Medical coder India

- Expertly coded 98% of medical records with zero errors, ensuring data accuracy and reliability.
- Boosted revenue cycle efficiency by 30% through precise and accurate coding practices.
- Streamlined coding processes, reducing turnaround time by 25% and enhancing operational efficiency.
- Trained and mentored junior coders, significantly enhancing overall team performance and skill levels.
- Achieved 100% compliance with industry regulations and standards, reinforcing organizational integrity.
- Utilized advanced coding software, increasing productivity by 40% and optimizing workflow.
- Analyzed coding trends, leading to improved reimbursement rates and financial performance.
- Maintained up-to-date knowledge of coding guidelines and updates, ensuring best practices.
- Delivered exceptional service, enhancing patient satisfaction scores and fostering trust.
- Experienced in risk adjustment and hierarchical condition category (HCC) coding, supporting accurate risk assessments.

EDUCATION

Nehru Arts and Science College - India • 2017 - 2020

Bsc Microbiology with Nanotechnology

SKILLS

Technical:

ICD-10-CM | CPT | HCPCS | Encoder PRO | Nextgen | eClinicalWorks | EPIC | Allscripts | Datarap | EMR systems

General:

Medical terminology | HIPAA compliance | Patient record accuracy | Revenue cycle optimization | Risk adjustment | HCC coding

Software:

Salesforce | Advanced coding software

Industry Expertise:

Outpatient and inpatient coding | multi-specialty environments | Coding trends analysis | Compliance with payer and audit guidelines

LANGUAGES

- English - Advanced
- Hindi - Intermediate
- Tamil - Advanced
- Malayalam - Native

CERTIFICATIONS AND AWARDS

- Successfully completed a certification in "Current Trends in Advanced Biomedical Technology," showcasing a strong understanding of emerging practices in the medical field.
- Recognized by Biozone Research Technologies for excellence in biomedical research methodologies.
- Additionally, obtained certification in "Food and Nutrition," reflecting a comprehensive grasp of dietary principles and their application in healthcare settings.