



Moataz Abdelfattah Shenkar

Drug Information
Center Pharmacist -
DHA ELIGIBILITY

Contact

Address

Cairo Cairo

Phone

+201 127007461

E-mail

motaz822002@yahoo.com

Skills

Sales skills

Medication dispensing

Patient education

Prescription filling

Medication dispensing and
immunizing

Interpreting orders

Regulatory compliance

Dynamic Drug Information Center Pharmacist at Electricity Hospital, recognized for enhancing patient outcomes through comprehensive medication therapy management and effective patient education. Proven expertise in medication dispensing and regulatory compliance, coupled with strong customer service skills, led to a significant reduction in medication errors and improved pharmacy efficiency.

Work History

2004-10 -

Current

Drug Information Center Pharmacist

Electricity Hospital

- Educated patients about possible drug interactions and gave special administration instructions.
- Collaborated with pharmacy team members to develop and implement strategies for continuous improvement in quality of care.
- Managed high volume of prescriptions daily while maintaining excellent customer service and attention to detail.
- Conducted regular audits of the pharmacy's controlled substances inventory, ensuring accurate record-keeping and preventing diversion or theft.
- Streamlined prescription filling process, maximizing accuracy and minimizing wait times for patients.
- Developed strong relationships with healthcare providers to optimize patient care and medication adherence.
- Improved patient outcomes by providing comprehensive medication therapy management and counseling.
- Participated in community outreach events, educating the public about proper medication use, storage, and disposal techniques.
- Reduced medication errors within the pharmacy by developing and implementing a continuous quality improvement program.
- Maintained up-to-date knowledge on emerging pharmaceutical trends by attending conferences and completing continuing education courses.
- Enhanced pharmacy efficiency by implementing new workflow processes and inventory

Vaccination administration

Patient counseling

Delegating assignments

Patient education and counseling

Pharmacy operations management

Customer service and communication skills

Pharmacy inventory and recordkeeping

Educating patients

Drug safety

Prescription verification

Storage procedures

Languages

Arabic

Bilingual or Proficient (C2)

English

Bilingual or Proficient (C2)

management systems.

- Assisted in the development of policies and procedures related to pharmacy operations, promoting compliance with legal regulations and best practices.
- Vaccinated patients to provide immunity against influenza, pneumonia, and other diseases.
- Implemented medication therapy management programs, resulting in improved patient adherence to prescribed medications.

2010-04 -
2019-01

Out-patient Pharmacist

Global Medical Solutions, United Arab Emirates

- Continuously updated professional knowledge by attending seminars or workshops related to advances in pharmaceuticals or evolving industry guidelines.
- Enhanced medication safety for patients by conducting thorough drug utilization reviews and identifying potential interactions.
- Managed pharmaceutical inventory effectively, minimizing waste while maintaining adequate stock levels to meet patient needs.
- Streamlined pharmacy operations by implementing efficient workflow processes and inventory management systems.

Education

2025

DHA ELGIBILITY LETTER

Dubai Health Authority - Dubai

2024-04

Cardiology Course

Princess Fatima Academy - Cairo

2016-01

Diploma: Critical Care

Ain Shams University - Cairo

2004

Bachelor: Pharmacy

October 6th University - Cairo