



0507656042

Naveen kumar



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OPERATIONS

QUALITY CONTROL

NABH COORDINATOR

Analytical aptitude. maker of decisions. Problem solving ability. worked on NABH final assessment and NABH surveillance, which allowed me to close the non-compliances and accomplish the NABH objectives.

EXPERIENCE

Radiotherapist internship- Apollo speciality Hospital.

Manager on Duty (Quality)

- Dr Tiruvenkatem Hospital india.(Aug2023- Aug2024)

Aster clinic Muwaileh Sharjah - UAE

Customer Care Executive (March 2025- current)

ACADEMIA

Bsc Radiotherapy Technology
Apollo Hospitals



Master in Hospital Administration
SRM UNIVERSITY



PROFESSIONAL SKILLS

NABH COMPLIANCE

Assist in maintaining compliance with NABH 5th standards and requirements across the hospital

DOCUMENTATION

Maintaining accurate and up-to-date documentation for quality management systems, such as policies, procedures, protocols

QUALITY IMPROVEMENT PROJECTS

Work together with department heads and employees to find possibilities for quality improvement projects, create plans, and track results.

QUALITY INDICATORS

Measure quality indicators, compare performance to targets, and communicate outcomes to hospital leadership.

QUALITY AUDIT

Conduct internal quality audits to assess compliance with NABH standards, identify areas for improvement, and create action plans to rectify any inadequacies.

TRAINING & EDUCATION

Train and educate hospital staff on best practices, NABH standards, and quality management concepts

RISK MANAGEMENT

Assist in identifying and managing risks to patient safety, quality of care, and regulatory compliance, as well as participating in root cause analysis.

HOSPITAL COMMITTEE SUPPORT

Responsibilities for hospital-wide committees include meeting scheduling, agenda preparation, minute documentation, and action item follow-up.

HIGHLIGHTS

INTERNAL AUDITS

POLICIES

QUALITY INDICATORS

COMMITTEES

MOCK DRILLS

NABH OBJECTIVES

FINAL ASSESSMENT

SURVILENCE

DATE

SIGNATURE