



SHEENA MATHEW

PHARMACIST

PROFILE

A committed pharmacist with solid experience in clinical settings, focused on applying my knowledge of pharmacology and patient counseling to provide exceptional care in clinical / hospital environments

DHA –ID- 00187237

CONTACT

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ADDRESS:

Juma Aman

Flat No:102

Al Karama

Languages Known -

English, Hindi, Malayalam, Arabic

Visa Status - Employment Visa

DOB - 29-11-1990

EXPERIENCE

PHARMACIST IN-CHARGE- GAELAN PHARMACY (GHASSAN ABOUD GROUP)

JUNE 2024-PRESENT

- Accurately dispensed and reviewed inpatient prescriptions, ensuring safety and adherence to regulatory standards
- Provided clear guidance to customers on proper medication use, including dosage, timing, and safety precautions
- Maintained accuracy in insurance billing operations by carefully reviewing claims
- Collaborated with physicians, nurses, and allied health professionals to achieve optimal therapeutic outcomes
- Engages in the departmental Quality Improvement initiatives to enhance service standards
- Managed daily pharmacy operations and conducted sales and profit analyses to improve efficiency and support business growth
- Managed product ordering from multiple suppliers, implemented loss-prevention strategies for expiries, and maintained optimal stock levels to ensure efficient inventory control.
- Implemented effective sales strategies focused on customer retention through exceptional service, cross-selling, and upselling techniques
- Supervised pharmacists, trainees, and delivery staff while managing day-to-day operations to ensure the pharmacy ran smoothly and efficiently

SENIOR PHARMACIST -MPC HEALTHCARE

JAN 2022-MAY 2024 (2.5 YEARS)

- Increased customer retention through strategic cross-selling, upselling, and consistent delivery of high-quality service.
- Provided empathetic support to customers with both over the counter and prescription needs, offering a wide range of pharmaceutical products and medical equipment.
- Delivered essential health screenings such as BP monitoring, temperature measurement, and glucose testing
- Monitored patients' drug therapies, suggested interventions as needed, and educated them on potential side effects.
- Ensure proper documentation and record-keeping.

PHARMACIST -ASTER PHARMACY

NOV 2016-DEC 2020 (4 YEARS)

- Maintained patient safety and regulatory compliance through accurate dispensing and thorough review of inpatient prescriptions
- Strictly followed all relevant laws, regulations, and procedures governing pharmaceutical practice in UAE
- Checked expiration dates and liquidated expired products under the supervision of the manager.
- Organized and arranged pharmaceutical products by category for easy access and inventory management.
- Instructed customers on proper medication usage, advising on dosage, timing, and safety

EDUCATION

2016-MASTER OF PHARMACY IN PHARMACOLOGY-
COLLEGE OF PHARMACEUTICAL SCIENCES,
GOVERNMENT MEDICAL COLLEGE, PARIYARAM,
KANNUR, KERALA.

2014-BACHELOR OF PHARMACY
COLLEGE OF PHARMACEUTICAL SCIENCES,
GOVERNMENT MEDICAL COLLEGE, PARIYARAM,
KANNUR, KERALA

REFERENCE

Available on Request

DECLARATION

I hereby declare that the above-mentioned information is true and correct to the best of my knowledge and belief. I'm willing to produce original certificates on demand at any stage.

(Sheena Mathew)