

CHARISHMA ANISETTI

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Professional Summary

Proactive and detail-oriented Clinical Application Specialist and Biomedical Engineer with hands-on experience in healthcare administration, medical equipment support, and frontline customer service. Proven ability to coordinate with medical staff and engineers to manage technical workflows, schedule systems, and resolve patient-care and equipment-related challenges. Now seeking to leverage my administrative and healthcare experience in a dynamic, multicultural environment such as Emirates Group's Medical Services team.

Core Skills

- Healthcare Administration & Documentation
- Customer Support & Reception Operations
- Telephone System Management
- Medical Device Coordination
- Microsoft Office (Word, Excel, PowerPoint)
- Record Keeping & Scheduling
- Patient Interaction & Communication
- Team Collaboration & Reporting

EXPERIENCES

Clinical Application Specialist

Philips Healthcare (Alliance Medical Systems), Hyderabad, India

Dec 2023 – Present

- Managed service requests, responded to technical inquiries, and collaborated across teams to deliver high-quality clinical support.
- Handled ultrasound systems (2D, 3D, 4D), ensuring calibration, software configuration, and training to healthcare providers.
- Liaised with multiple departments including radiology, cardiology, and gynecology to provide front-end and post-installation support.

Biomedical Engineer

AIH Hospitals (Asian Institute of Gastroenterology), Hyderabad, India

Aug 2023 – Nov 2023

- Maintained medical equipment safety standards, coordinated maintenance and training, and managed detailed records of testing and repairs.
- Ensured smooth functioning of public and clinical spaces and worked closely with clinical teams to address operational issues.

Application Engineer Intern

Alliance Medical Systems, Hyderabad, India

Feb 2023 – Jun 2023

- Supported clients with equipment queries, coordinated installation timelines, and managed technical documentation and training content.
- Demonstrated multitasking abilities by managing bookings, client requirements, and interdepartmental communication.

EDUCATION

- Bachelor of Technology in Biomedical Engineering

Vignan's University, Guntur, AP – May 2023 | **CGPA: 8.52**

- Intermediate (BiPC)

Sri Chaitanya Junior College, Visakhapatnam – Aug 2019 | **CGPA: 8.42**

- SSC (10th Grade)

Chalapathi English Medium School, Visakhapatnam – Jul 2017 | **CGPA: 8.5**

PROJECTS & CERTIFICATIONS

- Projects:

- Prosthetic Arm with Assistive Spoon for Parkinson's
- IoT-Based Patient Health Care System
- MEMS & GSM-Based Patient Monitoring

- NPTEL Certifications:

- Introduction to Internet of Things
- Medical Imaging Analysis

-Other Certifications:

- Hands-on Experience with Physiotherapeutic Devices
- Business English Certificate Vantage (B1) – Cambridge University

Languages

English | Telugu | Hindi