

ASMA ABNO

Healthcare Management Professional

- ☎ 0566212610
- 📍 UAE - Dubai
- 🌐 DOB: 11 of July 2003
- ✉ asmass1107@outlook.com

ABOUT

Senior Healthcare Management Graduate with hands-on experience in quality improvement, patient safety, and hospital operations. Strong understanding of healthcare systems, accreditation standards, and risk management processes. Experienced in supporting quality initiatives, patient experience programs, and departmental coordination. Committed to driving operational excellence and enhancing healthcare delivery through data-driven solutions and system-based improvements. Currently advancing expertise through a Master's in Public Health (MPH).

EDUCATION

MASTER OF PUBLIC HEALTH (MPH)

- ENROLLED SPRING 2026
HBMSU, Dubai, UAE

Bachelor of Science in

Healthcare Management – Aug 2025
Jumeira University, Dubai, UAE
CGPA: 3.74 / 4.0

SKILLS

- Data entry and records management
- Time and task management
- Team collaboration & communication
- Task follow-up and tracking
- Technical Skills: Microsoft Office, digital tools.

VOULNTEER

- Al Jalila Heroes Program, Al Jalila Children's Specialty Hospital, Dubai – 2024
- Al Barsha Health Centre, Dubai August 2022
- Dubai Municipality and PMO Global Alliance organizes International PMO Connection Day JULY 2022

EXPERIENCE

2024-2025

Practicum Intern – Al Jalilah Children's Specialty Hospital, Dubai

Completed a structured practicum across four key departments: Quality and Patient Safety, Risk Management, Infection Control, and Emergency Registration, gaining foundational experience in hospital administration and patient safety operations.

- Assisted in KPI monitoring, audit preparation, and JCI compliance
- Participated in incident reporting and adverse event tracking
- Supported risk analysis and basic root cause reviews
- Contributed to infection control audits and exposure monitoring
- Handled patient intake documentation and EHR entry

2025

Intern – Quality & Patient Safety, HMS Mirdif Hospital, Dubai

Supported the Quality & Safety Department by monitoring KPIs, enhancing patient safety measures, and assisting with JCI accreditation preparations through compliance reviews and documentation. Collaborated with administrative teams to streamline workflows, improve operational efficiency, and support incident reporting and risk management.

2025

Intern – Quality & Patient Safety, HMS Al Garhood Hospital, Dubai

Supported the Quality & Safety Department by contributing to KPI monitoring, MMC report preparation, FMEA analysis, and policy and procedure reviews and formatting. Assisted with JCI accreditation readiness and analyzed Culture of Safety Survey data to identify improvement areas, while coordinating with departments to enhance operational efficiency and compliance.

CERTIFICATIONS

Certificate of Appreciation in Artificial Intelligence and Innovation in Healthcare – MAI Conference, December 9, 2023.

CLet's Gear Up to Volunteer and Defy COVID-19 – MBRU, 2022

C-LINE to Save Lives: Communicating Your Emergency – MBRU, 2022