



# MOHAMMED MASUD MANNA

## Health Informatics/Healthcare IT

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Dubai, United Arab Emirates  
Visit Visa Validity: 08-11-2025

### Career Objective

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Results-driven Healthcare IT Professional with extensive experience in Cerner Millennium and healthcare workflow optimization. Skilled in system configuration, clinical documentation design, and developing physician aligned order sets. Proven success in EHR training, on-site support, and troubleshooting to ensure continuity of care. Experienced in workflow testing, stakeholder collaboration, and system upgrades, including the transition from Cerner Millennium 2015.36 to 2018.19. Successfully coordinated with the Cerner AMS team to resolve L2/L3 issues and played a key role in closing compliance gaps for HIMSS Stage 7 re-certification. Seeking to leverage EHR optimization and healthcare technology expertise to drive operational excellence and patient-centered care in a leading healthcare organization or consulting firm in the UAE.

### Experience

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Dar Al Shifa Hospital

Hawally, Kuwait

Health Informatics Officer (Oracle Health Cerner)

11/2023 - 08/2025

#### Technical Skills & Experience:

- Cerner EHR Proficiency: PathNet, Charge Services, HIM, PowerChart, Nursing, Orders/Power Plans, PowerForms.
- Configured and implemented Cerner systems (PowerChart and Millennium applications) to meet both clinical and operational requirements. Collaborated with stakeholders to gather requirements and align system design with business needs.
- Designed and configured Power Plans tailored to physician preferences to support accurate clinical documentation and patient-centered care planning.
- Built orders and care sets of different catalog types using Order Entry Format, aligned with standardized clinical workflows.
- Provided on-site support to clinical and ancillary staff for all HIS related needs, including real-time troubleshooting, system navigation assistance, and resolution of technical issues to maintain continuity of care.
- Conducted EHR training for newly onboarded physicians and delivered refresher courses as needed, focusing on system use for daily clinical workflows and patient care activities.
- Worked with multidisciplinary teams to implement healthcare technology solutions that addressed operational challenges. Communicated technical concepts effectively to non-technical stakeholders to support adoption and project success.
- Part of team to upgrade from Cerner Millennium 2015.36 to 2018.19, performing workflow testing and training end users on system changes.
- Contributed to closing compliance gaps for HIMSS Stage 7 re-certification by leading regular coordination meetings, stakeholder sync-ups, and progress tracking activities.
- Coordinated effectively with Cerner AMS team to resolve L2 and L3 support issues, ensuring timely resolution and minimal workflow disruption.

**Dar Al Shifa Hospital**  
**Medical Records Auditor**

Hawally, Kuwait  
08/2022 - 11/2023

- Audited physician documentation to ensure compliance with accreditation standards and hospital policies, regularly reviewing medical records and assessing the accuracy of documented medical histories, diagnoses, treatments, and procedures.
- Prepared detailed monthly documentation compliance reports by department and physician, highlighting areas of improvement and tracking progress over time.
- Expertly extracted admission and discharge data from SAP, cleaned and processed it for analysis, ensuring the information was accurate and ready for use in reporting.
- Reviewed medical records to verify the accuracy of diagnoses and procedures documented by physicians, cross-checking them against the clinical notes and patient history. In addition, I assigned appropriate CCHI, ICPM, and ICD-10 codes in Cerner Powerchart, ensuring that all coding was accurate and in compliance with current standards.
- Assisted in maintaining hospital statistics by validating surgery and delivery data, ensuring that all records were up to date and reflected accurate clinical outcomes. This support helped the hospital track key performance indicators, which were used for internal reporting and external accreditation purposes.

**Kasturba Hospital**  
**Health Information Management Intern**

Manipal, India  
01/2022 - 07/2022

**Manipal Hospitals**  
**Health Information Management Intern**

Bangalore, India  
08/2021 - 11/2021

## Education

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**Manipal Academy of Higher Education**  
**Bachelor's in Health Information Management**

Manipal, India  
2017 - 2021

Thesis: "Use of Internet as a Resource of Health Information by Patients: A Hospital-Based Study"

## Skills

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- Proficient in EMR systems: Oracle Health Cerner, Millenium Apps (Charge Services, HIM, PathNet, Powerchart)
- Proficient in Cerner build tools: (Bedrock, DCP Tools, CoreCodeBuilder, CSPricingTool, EEMHealthPlanTool, DeptOrWizard, PLMTATMonitorBuild, BBDBTools)
- Proficiency in SAP IS-H (ADT, ORM)
- Knowledge of HL7 standards
- Data analysis and reporting tools: Power Insights Explorer (SAP Webi), Microsoft Excel
- Medical coding systems: ICD-10-CM, ICPM

## Reference

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All references and supporting documents are available upon request