

MUNEER MOHAMMEDALI

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OBJECTIVE

Dynamic and results-driven Supervisor with over 5 years of progressive experience in retail operations, sales, and customer service. Skilled in managing day-to-day store activities, driving revenue growth, and ensuring compliance with company policies. Strong background in team leadership, inventory control, and delivering excellent customer experiences. Proven ability to train and motivate staff to exceed sales targets while maintaining operational efficiency.

SKILLS

KEY SKILLS

- Retail Store Operations
- Team Supervision & Training
- Inventory & Stock Management (SAP, HHT)
- Customer Service & Relationship Management
- Compliance & Safety Protocols
- Visual Merchandising
- POS & Cash Handling
- Microsoft Office (Excel, Word, Outlook)

WORK EXPERIENCE

ABU DHABI NATIONAL OIL COMPANY

2020 - Now

Supervisor

- Lead daily retail operations, taking full accountability for store performance in product, service, and staffing.
- Supervise and develop store team members to ensure productivity and alignment with company values.
- Manage inventory using SAP, coordinate with suppliers, and reduce discrepancies through audits.
- Enforce compliance with legal and company health, safety, and operational procedures.
- Maintain store appearance and merchandising to meet brand standards.
- Resolve customer concerns promptly to ensure high satisfaction levels.
- Maintain detailed reports on sales, stock levels, returns, and daily activities.
- Contribute local market insights for product assortment planning.
- Uphold brand identity and ensure a consistent, positive customer experience.

EDUCATION

Calicut university Kerala, India

June 2012 - May 2015

Bachelor's of commerce

Co-operation

LANGUAGES KNOWN

English, Hindi, Malayalam