

# Soha Elshafiey Zahran Elshafiey

Licensed Clinical Pharmacist | Hospital Pharmacy Specialist | Certified Cupping Therapist  
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## Professional Summary

UAE-licensed Clinical Pharmacist with over 6 years of experience in hospital and community pharmacy settings. Skilled in clinical pharmacy, hospital operations, medication therapy management, regulatory compliance, pharmacovigilance, patient counseling, and audit readiness. Proven record of reducing dispensing errors, improving patient safety, and optimizing pharmacy operations. Available to start immediately.

## Core Competencies

Clinical Pharmacy | Hospital & Community Pharmacy Operations | Prescription Verification & Medication Dispensing | IV Preparation | Drug-Drug Interaction & Allergy Screening | Medication Reconciliation | Patient Counseling | Controlled Drugs Documentation | Regulatory Compliance (MOH, DHA, HAAD) | Insurance Claims Management (eClaimLink, Shafafiya, Rayati) | Inventory Management | Pharmacovigilance & Adverse Event Reporting | Team Leadership & Pharmacist Training | Integrative Medicine (Certified Cupping Therapy)

## Professional Experience

### Pharmacist – Royal Care Center – Ras Al Khaimah | 2022 – 06/2025

- Provided pharmaceutical care and patient counseling across diverse cases.
- Managed dispensing, regulatory compliance, and patient safety initiatives.
- Supervised pharmacy operations and a multidisciplinary team.
- Verified prescriptions and screened for drug interactions.
- Dispensed medications accurately and safely.
- Conducted medication therapy reviews and patient counseling.
- Ensured compliance with MOH, DHA, and HAAD regulations.
- Managed procurement, inventory, and controlled drug documentation.
- Supported insurance claim submissions and collaborated with billing teams.

### Pharmacist – Al Manal Pharmacy – Ras Al Khaimah | 2021 – 2022

- Dispensed prescriptions accurately and provided medication counseling.
- Ensured compliance with MOH standards.

### Pharmacist – Elia Pharmacy – Ras Al Khaimah | 2020 – 2021

- Managed community pharmacy operations and patient care activities.
- Improved adherence through patient education and follow-up.

### Trainee Pharmacist – Ras Al Khaimah Hospital | 2019 – 2020

- Completed 6-month clinical training program.
- Supported hospital pharmacy operations and patient-centered care.

## Key Achievements

- Achieved 100% compliance in MOH audits with zero critical findings.
- Reduced dispensing errors by 20% via enhanced quality control.
- Improved patient satisfaction and safety outcomes.

## **Education**

Master in Clinical Pharmacy – Tanta University, Egypt – 2023  
Diploma in Clinical Pharmacy – Tanta University, Egypt – 2020  
Bachelor of Pharmacy (B.Pharm) – Tanta University, Egypt – 2019

## **Licenses**

Licensed Clinical Pharmacist (MOH, DHA, HAAD – UAE)  
Holder of General Pharmacist License (DHA, MOH, HAAD – UAE)  
Certified Cupping Therapist (MOH, DOH, DHA)

## **Certifications**

Basic Life Support (BLS)  
First Aid Certification  
Infection Control Training  
OTC Pharmacy Guide  
Insurance Practice in Pharmacy

## **Technical Skills**

Pharmacy Management Software & Inventory Tools  
Insurance Claim Platforms: eClaimLink, Shafafiya, Rayati  
Microsoft Office Suite (Word, Excel, Outlook)

## **Additional Contributions**

Participated in UAE COVID-19 vaccination campaigns (2021-2022)  
Conducted patient awareness sessions on safe medication use  
Trained junior pharmacists in regulatory compliance and best practices

## **Languages**

Arabic: Native  
English: Advanced